CIT is a 24/7 service available to all citizens in Kansas City, MO

1) Tell the call taker the individual in crisis has a mental illness or developmental disability.
2) Request a CIT Officer.

9-1-1 Checklist
If your family member is in crisis and is a danger to themselves or others, Call 9-1-1.

Provide the call taker with the following information:
• Your name
• Address to which the police should respond
• Nature of the crisis (why you need the police)
• Prior or current violent behavior
• Weapons or access to weapons
• Name of the person in crisis
• Age of the person
• Height and weight of the person
• Clothing description of the person
• Current location of person
• Diagnosis (mental health and/or other)
• Current medications (on or off)
• Drug use (current or past)
• Triggers (what upsets them) state what has helped on previous police contacts
• Identify other persons in the residence or at the location.

IMPORTANT: Officers will only have the information you provide to the call taker. It is good practice to gather as much of this information as possible before a crisis occurs.

Community Resources

Emergency Services: 911
Non-Emergency Services: (816) 234-5111

Crisis Lines
ACI Mental Health Crisis: (888) 279-8188
National Suicide Prevention: (800) 273-8255
Warm Line: (913) 281-2251
Veterans Crisis Line: (800) 273-8255

Hotlines
MO Dept. of Social Services
  Children’s Division: (800) 392-3738
MO Health and Senior Services: (800) 392-0210
Domestic Violence Hotline: (800) 491-1114
  Rosebrooks: (816) 861-6100
  Synergy: (816) 321-7050

Community Mental Health Centers
Comprehensive: (816) 254-3652
Pathways: (888) 403-1071
ReDiscover: (816) 966-0900
Swope Health Services: (816) 923-5800
Tri-County: (816) 468-0400
Truman Behavioral Health: (816) 404-5700

Other Resources
Kansas City Assessment & Triage Center (KC-ATC): (816) 965-1100
Kansas City Regional Office: (816) 889-3400
RSI (Rainbow—Wyandotte): (913) 956-5620
United Way of KC: (816) 472-4289

VA Services: (816) 861-4700
Wandering/Elopement: e-mail: caretrak@kcpd.org

The KCPD strives to ensure that access to and participation in all programs, services, or benefits derived from any KCPD activity, will be administered without regard to race, color, national origin, sex, age, income level, disability, sexual orientation, religion, or Limited English Proficiency (LEP).
What is CIT?
• “CIT” stands for “Crisis Intervention Team.”
• CIT is a team of police officers with special training in recognition of, and response to, a wide variety of mental health and substance abuse issues.
• CIT programs are broad collaborations of law enforcement, behavioral health professionals, hospitals, emergency departments and community partners that recruit, train and support law enforcement officers to respond effectively to individuals experiencing a behavioral health crisis.
• The objective of CIT training is to de-escalate individuals in crisis, to divert them from the criminal justice system and connect them to appropriate behavioral health resources.
• CIT reduces both the stigma and the need for further involvement with the CJ system.

KCPD CIT UNIT
KCPD was the first department in the Kansas City Metro Area to have a dedicated CIT Unit beginning in July of 2017 which is available to respond to chronic emotionally disturbed parties. The CIT Unit also provides education and community presentations on CIT. They work closely with the Missouri Community Mental Health Liaison (CMHL) Program designed to improve outcomes of people with behavioral health issues when they are in contact with courts and police.

KCPD CIT UNIT: (816) 581-0696

The Police Response - What to Expect...
• The 911 operator will dispatch uniformed patrol officers to your location.
• Officers may detain your family member, which will include handcuffing and is for the safety of everyone, including your family member.
• Officers will conduct a preliminary investigation whether a crime occurred.
• Officers will conduct a preliminary mental health investigation to determine whether your family member is a danger to self or others.
• Officers should inquire about any firearms or other deadly weapons and may seize them for safe-keeping.
• Officers may transport to a hospital or mental health center for an evaluation.

For More Information
www.kcmo.gov/police/crisis-intervention-team-cit
www.missouricit.org