

Kansas City Missouri Police Department

911 Calls Received - Calls Dispatched - Alternatively Handled Calls

Calls to 911	May - 2021	May - 2020	% Changed	2021 YTD	2020 YTD
Calls Received*	85,208	83,320	+2%	384,691	379,540
Calls Officers Dispatched	21,466	21,497	-0%	94,151	94,925
Calls Handled Alternatively	34,210	34,303	-0%	158,060	164,048

Definitions:

Calls Received - All calls to 911 Call Center; this includes Police, Fire, EMS, 911 hang-ups, duplicate calls, etc.

Dispatched calls - *Calls Officers Dispatched*— All calls that KCPD is sent on.

Alternatively handled calls - All calls sent to TSO (Telephone Service Officers), the Division Stations, or the appropriate agency, i.e., 3-11 Action Center, Animal Control.