

Kansas City Missouri Police Department
911 Calls Received - Calls Dispatched - Alternatively Handled Calls

Calls to 911	Jan - 2022	Jan - 2021	% Changed	2022 YTD	2021 YTD
Calls Received*	76,760	73,661	+4%	76,760	73,661
Calls Officers Dispatched	17,828	17,700	+1%	17,828	17,700
Calls Handled Alternatively	34,247	30,629	+12%	34,247	30,629

Definitions:

Calls Received • All calls to 911 Call Center; this includes Police, Fire, EMS, 911 hang-ups, duplicate calls, etc.

Dispatched calls • *Calls Officers Dispatched*— All calls that KCPD is sent on.

Alternatively handled calls • All calls sent to TSO (Telephone Service Officers), the Division Stations, or the appropriate agency, i.e., 3-11 Action Center, Animal Control.