

Kansas City Missouri Police Department 911 Calls Received - Calls Dispatched - Alternatively Handled Calls

Calls to 911	Feb - 2022	Feb - 2021	% Changed	2022 YTD	2021 YTD
Calls Received*	68,324	69,181	-1%	145,394	142,842
Calls Officers Dispatched	16,069	16,630	-3%	33,897	34,330
Calls Handled Alternatively	26,609	29,163	-9%	60,856	59,792

Definitions:

Calls Received - All calls to 911 Call Center; this includes Police, Fire, EMS, 911 hang-ups, duplicate calls, etc.

Dispatched calls - *Calls Officers Dispatched*— All calls that KCPD is sent on.

Alternatively handled calls - All calls sent to TSO (Telephone Service Officers), the Division Stations, or the appropriate agency, i.e., 3-11 Action Center, Animal Control.