

Kansas City Missouri Police Department

911 Calls Received - Calls Dispatched - Alternatively Handled Calls

Calls to 911	Apr - 2022	Apr - 2021	% Changed	2022 YTD	2021 YTD
Calls Received*	82,047	79,879	+3%	307,067	299,483
Calls Officers Dispatched	19,376	19,304	+0%	72,553	72,685
Calls Handled Alternatively	33,915	32,171	+5%	128,134	123,850

Definitions:

Calls Received - All calls to 911 Call Center; this includes Police, Fire, EMS, 911 hang-ups, duplicate calls, etc.

Dispatched calls - *Calls Officers Dispatched*—All calls that KCPD is sent on.

Alternatively handled calls - All calls sent to TSO (Telephone Service Officers), the Division Stations, or the appropriate agency, i.e., 3-11 Action Center, Animal Control.