

## Kansas City Missouri Police Department

### 911 Calls Received - Calls Dispatched - Alternatively Handled Calls

| Calls to 911                   | May - 2022 | May - 2021 | % Changed | 2022 YTD | 2021 YTD |
|--------------------------------|------------|------------|-----------|----------|----------|
| Calls Received*                | 87,838     | 85,208     | +3%       | 394,595  | 384,691  |
| Calls Officers Dispatched      | 21,805     | 21,466     | +2%       | 94,358   | 94,151   |
| Calls Handled<br>Alternatively | 35,403     | 34,210     | +3%       | 163,537  | 158,060  |

**Definitions:**

Calls Received - All calls to 911 Call Center; this includes Police, Fire, EMS, 911 hang-ups, duplicate calls, etc.

Dispatched calls - *Calls Officers Dispatched*—All calls that KCPD is sent on.

Alternatively handled calls - All calls sent to TSO (Telephone Service Officers), the Division Stations, or the appropriate agency, i.e., 3-11 Action Center, Animal Control.