

# Kansas City Missouri Police Department

## 911 Calls Received - Calls Dispatched - Alternatively Handled Calls

<b>Calls to 911</b>	<b>Aug - 2022</b>	<b>Aug - 2021</b>	<b>% Changed</b>	<b>2022 YTD</b>	<b>2021 YTD</b>
Calls Received*	86,833	94,764	-8%	659,772	663,815
Calls Officers Dispatched	21,027	21,655	-3%	159,380	160,828
Calls Handled Alternatively	34,554	38,593	-10%	269,760	272,495

**Definitions:**

**Calls Received** - All calls to 911 Call Center; this includes Police, Fire, EMS, 911 hang-ups, duplicate calls, etc.

**Dispatched calls** - **Calls Officers Dispatched**— All calls that KCPD is sent on.

**Alternatively handled calls** - All calls sent to TSO (Telephone Service Officers), the Division Stations, or the appropriate agency, i.e., 3-11 Action Center, Animal Control.