

OCC

The Office of Community Complaints
Kansas City, Missouri

2023 Annual Report

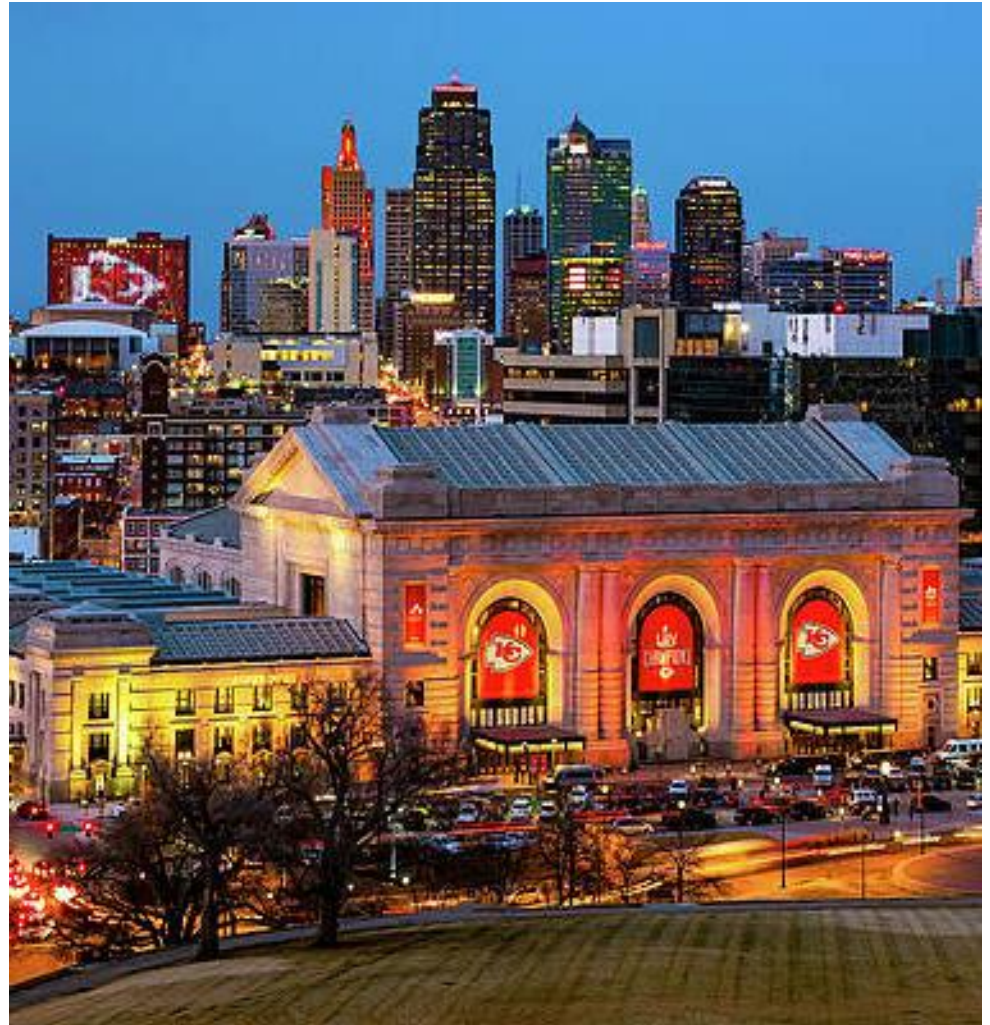


Table of Contents

A Note from the Executive Director.....	4
About OCC.....	5-6
By the Numbers: 2023 in Review.....	7-8
Complaint Categories.....	9
Complaints Received by Category.....	10
Investigations.....	11
The Complaint Process – Investigations.....	12
Complaint Dispositions.....	13
Complaints Reviewed in 2023.....	14
Sustained Complaint Investigations.....	15
Mediations and Conciliations.....	16
The Complaint Process – Mediations & Conciliations.....	17
Mediations and Conciliations.....	18
Historical Comparison & 5 Year Trends.....	19-22
Enabling Legislation.....	23-24
Complaints Received in 2023.....	25-52

A Note from the Executive Director

Merrell R. Bennekin, JD

The annual report of the Board of Police Commissioners Office of Community Complaints (OCC) provides a comprehensive overview of the activities, achievements, and challenges faced by the agency in the previous year. In 2023, the OCC, its team, and its partners diligently worked towards fostering transparency, accountability, and trust between law enforcement agencies and the communities they serve. Key highlights include:

Transparency and Accountability Measures: The OCC implemented various initiatives to enhance transparency within the complaint review process, including but not limited to increased reporting and data presentations. These efforts aimed to increase public awareness and understanding of law enforcement practices while holding officers accountable for their actions.

Community Engagement and Outreach: Recognizing the importance of community involvement in shaping policing policies and practices, the OCC participated in numerous outreach events, town hall meetings and meeting facilitated by community groups and neighborhood associations. These initiatives provided an avenue for community members to voice their concerns, offer feedback, and collaborate with agencies to address local issues.

Review and Investigation of Complaints: The OCC diligently reviewed and investigated complaints against law enforcement officers, ensuring that allegations of misconduct were thoroughly examined and addressed in a fair and impartial manner. Through this process, the OCC upheld its commitment to justice and accountability while promoting trust and confidence in the Kansas City, Missouri Police Department.

Policy Recommendations and Advocacy: Drawing upon its expertise and insights, the OCC issued policy recommendations aimed at improving law enforcement practices, enhancing officer training, and promoting community-oriented policing strategies. Through its ongoing efforts, the OCC sought to bridge the gap between law enforcement agencies and the communities they serve, fostering positive relationships and mutual respect.

Challenges and Opportunities: Despite its accomplishments, the OCC faced several challenges, including resource constraints, legal limitations, and misinformation on the part of both internal and external stakeholders. However, these challenges also presented opportunities for growth and innovation, prompting the OCC to explore new approaches and partnerships to further its mission.

In conclusion, by engaging stakeholders, conducting thorough investigations, and advocating for meaningful reforms, the OCC continues to play a vital role in safeguarding the rights and well-being of all individuals and members of the law enforcement community alike.

About the Office of Community Complaints

Our Mission:

Under the authority of the Board of Police Commissioners, the Office of Community Complaints (“Office”) is a non-police, civilian oversight agency. The Office has been charged with the responsibility of protecting the citizen from the possibility of abuse or misconduct on the part of the Kansas City, Missouri Police Department. The Office is also entrusted with the duty to protect members of the police department from unjust and unfair accusations. The Office of Community Complaints is committed to effectively and impartially resolving all complaints involving a citizen’s guaranteed right to fair and efficient police protection.

In fulfillment of its mission, the Office has pledged:

- To encourage members of the community to file complaints when they feel they have experienced police misconduct.
- To encourage active participation by all parties in the complaint process.
- To examine carefully each investigative file so as to insure that all efforts have been made to resolve the complaint.
- To review all complaints with complete objectivity and impartiality.
- To respect and protect the rights of both the citizen and the subject officer.
- To engage in community outreach throughout Kansas City, Missouri to educate the general public concerning the agency’s purpose.
- To report to the Board of Police Commissioners any patterns of misconduct that are uncovered as a result of investigations and complaint review.
- To report to the Board of Police Commissioners any and all relevant issues and policy matters that may arise.
- To proactively identify trends that may need to be addressed by the Regional Police Academy for officer training.

Office Staff:

Executive Director: Merrell R. Bennekin, J.D.

Office Coordinator: Ora Rogers

Senior Legal Analyst: Johnnie Ann Crawford

Legal Analyst: Diane Mozzicato

Legal Analyst: Tiara Whatley

Senior Legal Analyst: Karen U. Williams

The Board of Police Commissioners:

President: Cathy J. Dean

Vice President: Dawn M. Cramer

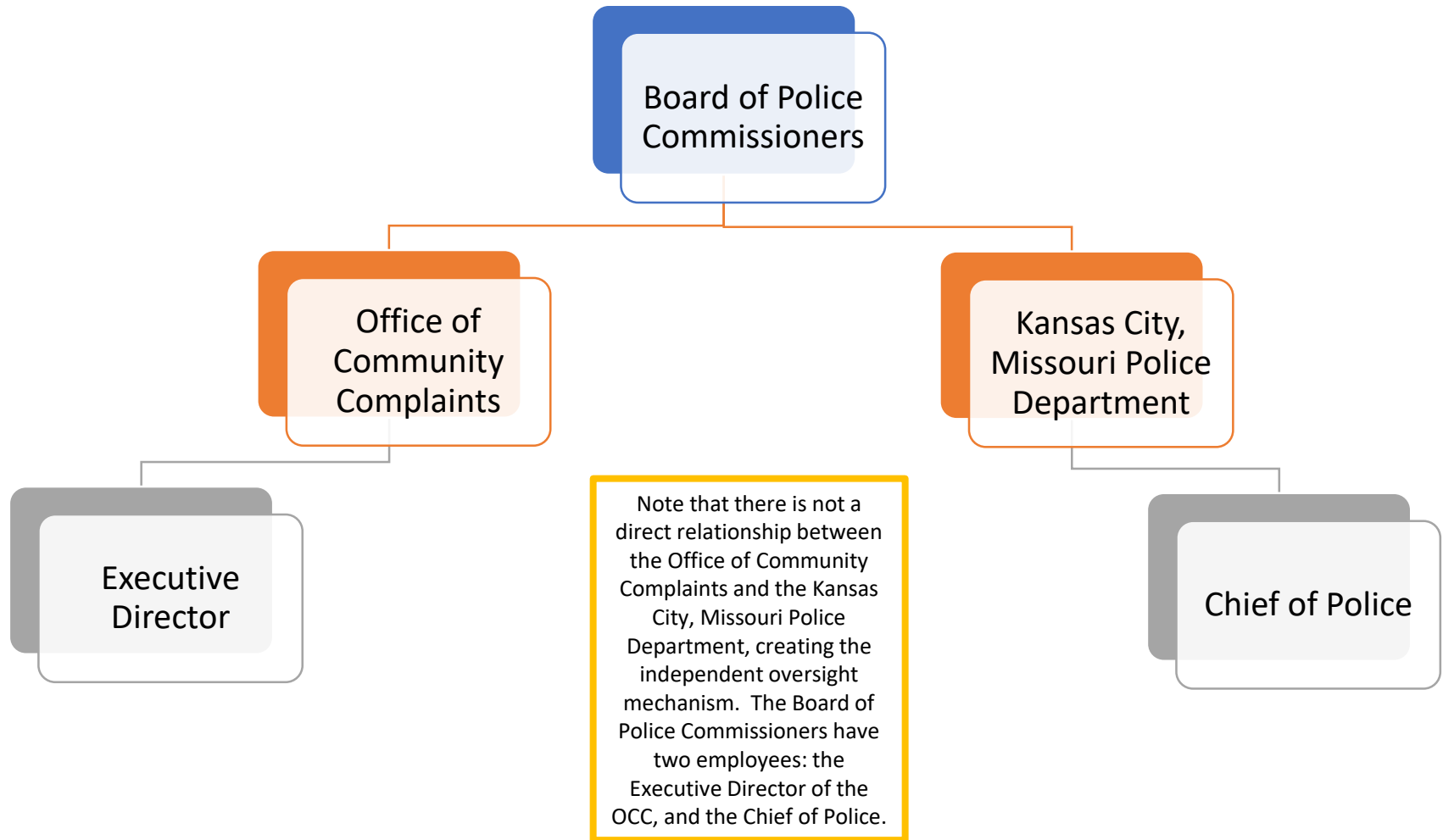
Treasurer: Thomas F. Whittaker

Member: Mark Tolbert

Member: Mayor Quinton Lucas

Secretary/Attorney: David V. Kenner

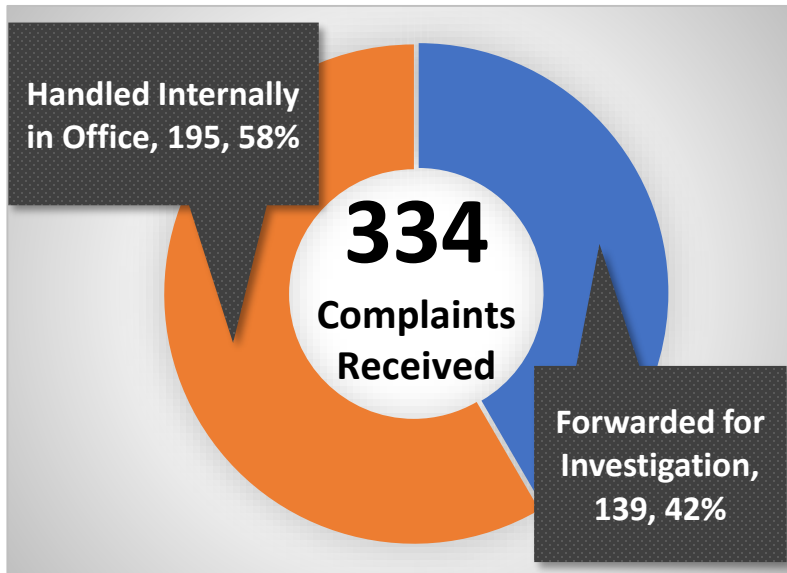
Organizational Structure



By the Numbers: 2023 in Review



2023 by the Numbers



In 2023, 334 complaints were received in the Office of Community Complaints. This represents a 24.2% increase over the number of complaints filed in 2022 (269).

Complaints **Forwarded for Investigation** were sent to the Internal Affairs Unit of the KCPD for a full investigation into the allegations.

Complaints **Handled Internally in Office** were handled through mediation, conciliation, or were outside the purview of the office and were administratively closed. These complaints are also referred to as “Non-Investigated Complaints (NICs)”.

Compared to 2022:

24.2% Increase

There was a 24.2% increase over the number of complaints received in 2022 (269).

11.5% Decrease

There was a 11.5% decrease in the number of complaints forwarded for investigation from 2022 (157).

74.1% Increase

There was a 74.1% increase in the number of complaints handled internally from 2022 (112).

Complaint Categories

Bias Based Policing

Circumstances where the police actions of a member were substantially based on the race, ethnicity, gender, age, sexual orientation, religious beliefs, disabilities, or national origin of a person, rather than upon lawful and appropriate police procedures.

Discourtesy

Circumstances where the actions or statements of a Department member were in violation of the Code of Ethics or Rules of Conduct of the Department based upon the context of the contact with the complainant. For example, the use of ethnic slurs would be classified as discourtesy.

Excessive Use of Force

Circumstances where a member of the Department used more force than reasonably necessary to arrest a suspect, take a suspect into custody, stop a suspect for investigation, control a situation, and restore or maintain order.

Harassment

Circumstances where a member of the Department has had repeated or continued contact with a person without lawful police justification.

Improper Member Conduct

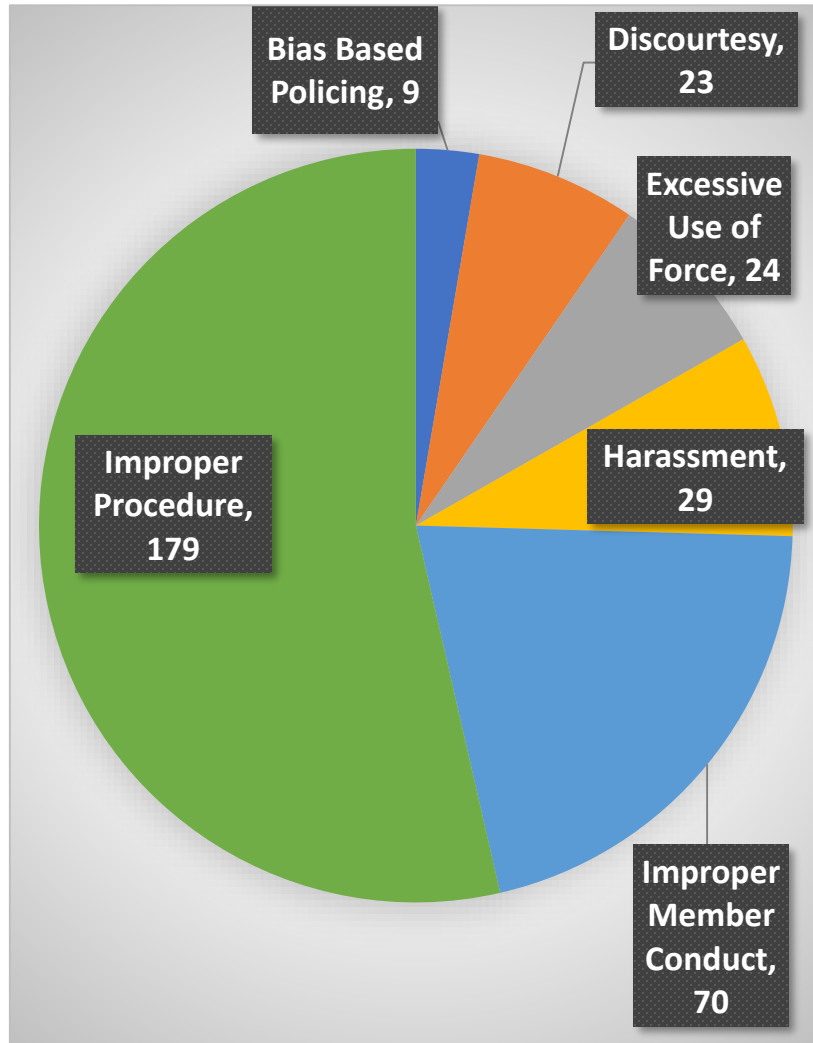
Circumstances where the behavior of a member was unprofessional, unjustified, beyond the scope of the authority of the member, unauthorized by Department procedures, or constituted an unreasonable lack of police service.

Improper Procedure

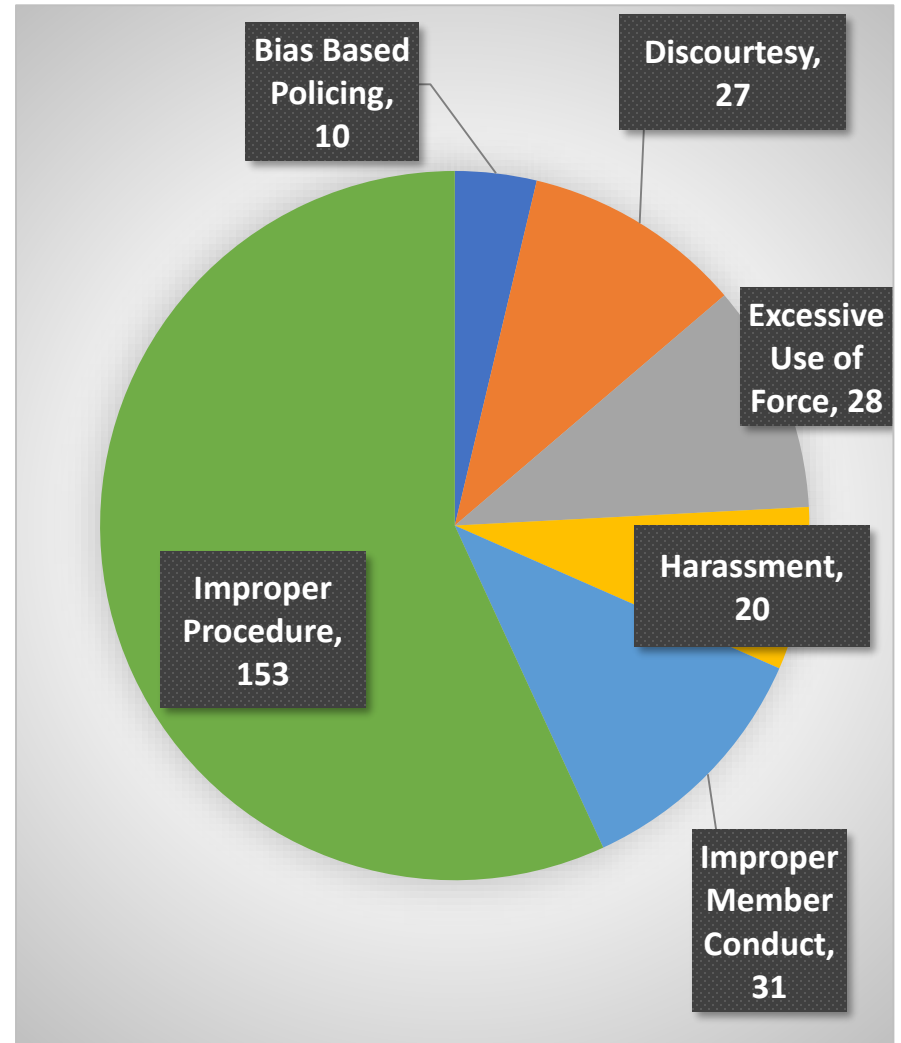
Circumstances where an administrative or procedural requirement was not met. This includes, but is not limited to improper search and seizure, omission of the Miranda Warning when required, etc.

Complaints Received by Category

2023 (334 Complaints)



2022 (269 Complaints)



Investigations



The Complaint Process - Investigation



When a complaint is filed at the Office or received from a satellite location, it is reviewed by an analyst, where it is classified into the appropriate category, entered into various databases, and a file prepared for the Internal Affairs Unit. The complaint is then assigned to a detective, who prepares an investigative file consisting of statements from the complainant(s) and subject Department member(s); reports; dispatch records; in-car and body-worn camera footage; medical records (if applicable); witness statements; injury photos; and any other documentation and/or video which may exist.

After the investigation is complete, the complaint file is returned to the Office where it is randomly assigned to an analyst, who reviews the case file and applicable Departmental policies and procedures. The findings are then sent to the Board of Police Commissioners and the Chief of Police, who by state statute is the only person who can impose disciplinary action. After the complaint is completed, the complainant is notified by mail of the outcome of the investigation. The entire process, from intake to recommendation, is allotted 90 days per state statute. Corrective and/or disciplinary action has an additional timeframe to meet.

Complaint Dispositions

Sustained

The alleged act occurred and was without lawful police justification.

Not Sustained

The evidence fails to prove or disprove that an act of misconduct occurred.

Exonerated

The alleged act either did not occur or the act did occur but the Department member engaged in no misconduct because their actions were lawful, justified, and/or proper.

Closed

The complaint was closed due to lack of jurisdiction, pending litigation, criminal investigation, third-party complaints without a complaint from the aggrieved party, or no violation of policy or procedure. This is not an exhaustive list.

Withdrawn

The complainant indicated they did not wish to pursue the complaint after it was filed.

Non-Cooperation

The complainant failed to cooperate with the investigation. (This can also refer to those handled internally in the Office of Community Complaints.)

Complaints Reviewed in 2023

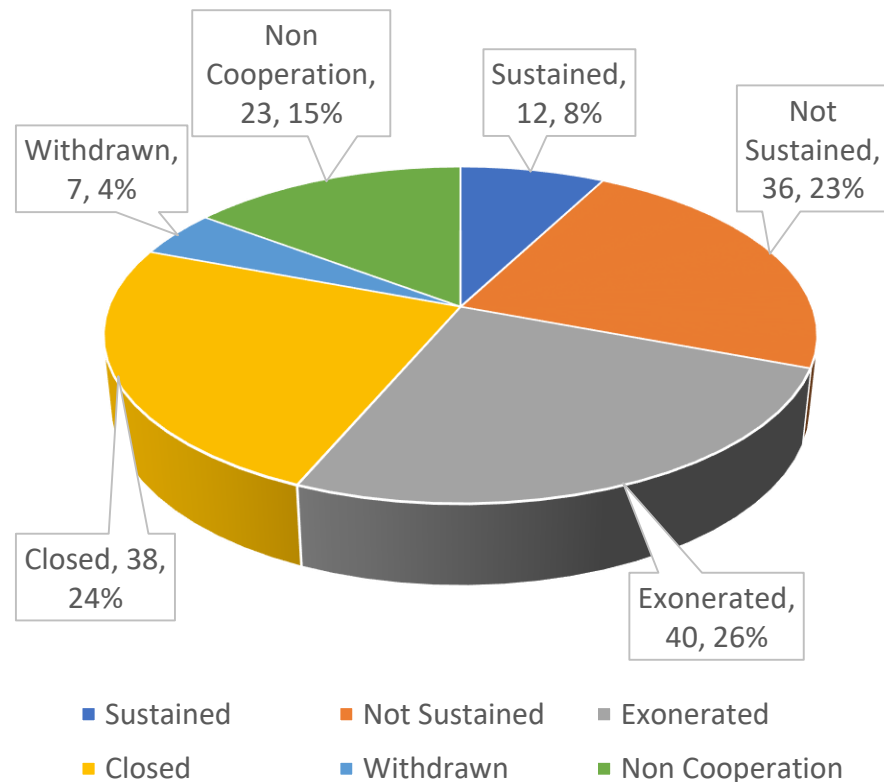
In 2023, 156 complaints were investigated by the Internal Affairs Unit, consisting of those filed in 2023 and the latter part of 2022.

The following were the types of complaints investigated by Internal Affairs:

Type of Complaint	Number
Bias-Based Policing	7
Discourtesy	12
Excessive Use of Force	26
Harassment	12
Improper Member Conduct	30
Improper Procedure	69

On the pie chart to the right, you will see that only 88 complaints received full and complete investigations and had a recommendation made by the Office of Community Complaints of Sustained, Not Sustained, or Exonerated.

The remaining complaints were administratively closed by OCC, withdrawn by the complainant, or closed for lack of cooperation.



Sustained Complaint Investigations

Of the 12 sustained complaints in 2023, 1 was sustained for Discourtesy, 3 were sustained for Excessive Use of Force, 2 were sustained for Improper Member Conduct, and 6 for Improper Procedure.

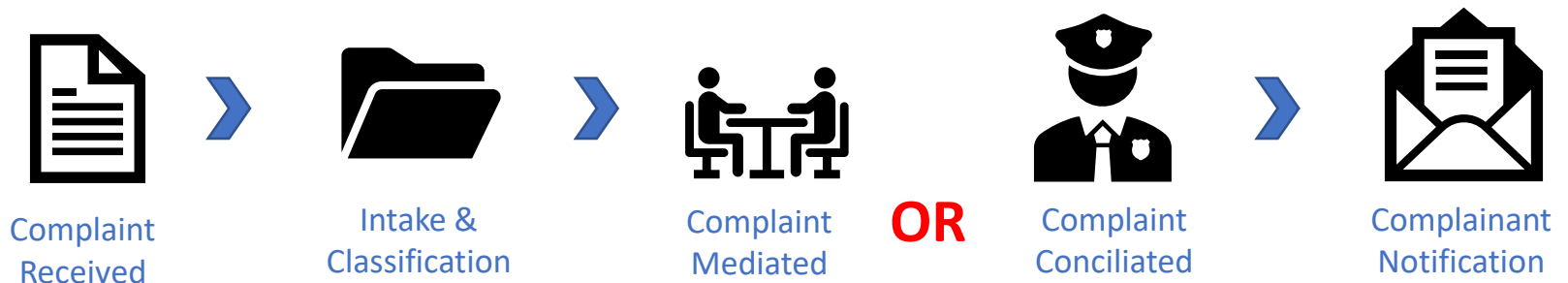
The following policies were cited in regard to sustained complaints:

- Personnel Policy #201-12, “Code of Ethics and Rules of Conduct”
- Procedural Instruction #17-05, “Arrest Guidelines/Procedures”
- Procedural Instruction #17-06, “Detaining and Questioning & Search and Seizure Procedures” (now revised and numbered Procedural Instruction #22-05)
- Procedural Instruction #17-13, “Towing/Protective Custody of Vehicles and Contents”
- Procedural Instruction #19-03, “Pursuits and Emergency Police Vehicle Operations”
- Procedural Instruction #21-01, “Response to Resistance”
- Procedural Instruction #21-05, “Internally Recorded Digital Media Records”
- Procedural Instruction #21-06, “Response to Primarily Civil Incidents”
- Procedural Instruction #21-07, “Recovered Property Procedure”
- Procedural Instruction #21-09, “Patrol Procedures”
- Procedural Instruction #21-10, “Records Management System”
- Legal Bulletin #00-2, “Investigation Required Prior to Making an Arrest”
- Legal Bulletin #20-04, “Warrantless Entry Inside Curtilage or a Private Residence”

Mediations and Conciliations



The Complaint Process – Mediation and Conciliation

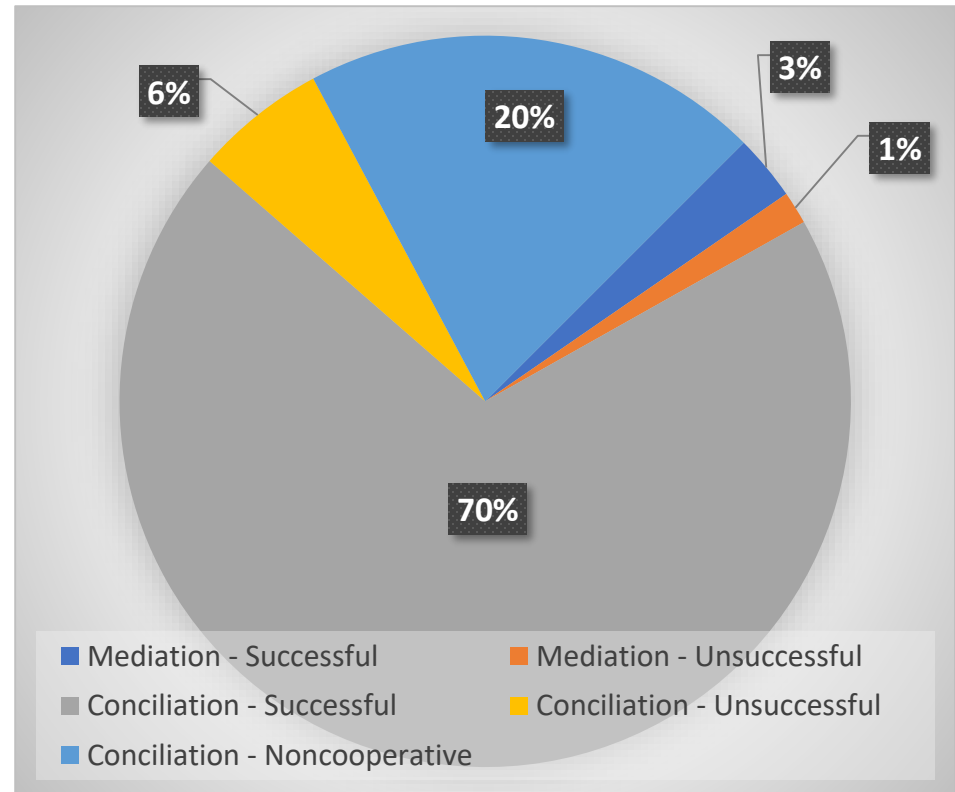


Complaints are often handled outside of a formal investigation. Complainants may opt to mediate their complaint, by sitting down with the involved Department member(s) and an independent, third-party mediator. Complainants also have the option to conciliate their complaint, by having their complaint forwarded to a Division Commander who filters the complaint down to a Watch Commander or Supervisor. The Commander or Supervisor will conduct a mini investigation by interviewing the officer, watching body camera and in-car camera footage, reviewing applicable police reports, and speaking with the complainant. At the end of the mini investigation, a memorandum is sent to the Office indicating what was done with the complaint and the complainant is advised of the results. Complainants often find mediation and conciliation to be a faster and more satisfactory route to resolve their complaint.

Mediations and Conciliations

In 2023, 69 complaints were handled as either a mediation or a conciliation. The Office's Mediation program had been on hiatus due to the pandemic and was re-launched in 2023.

Mediation		Conciliation	
Successful	2	Successful	48
Unsuccessful	1	Unsuccessful	4
Noncooperative	0	Noncooperative	14

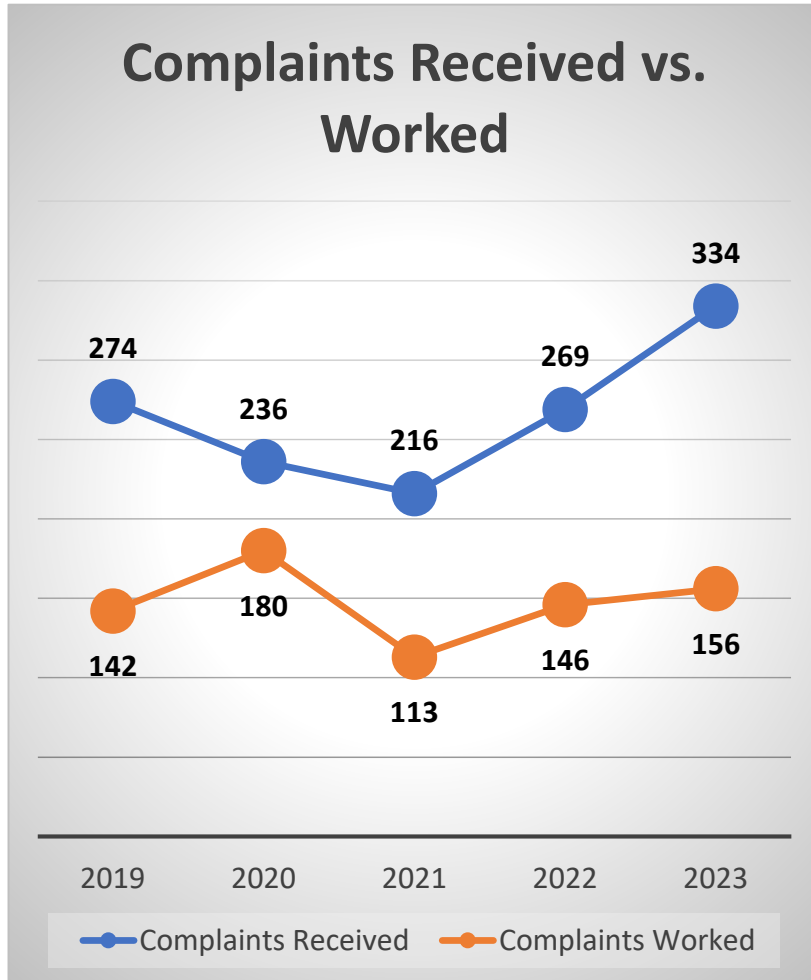


Historical Comparison and 5 Year Trends



Historical Comparison – 5 Year Trends

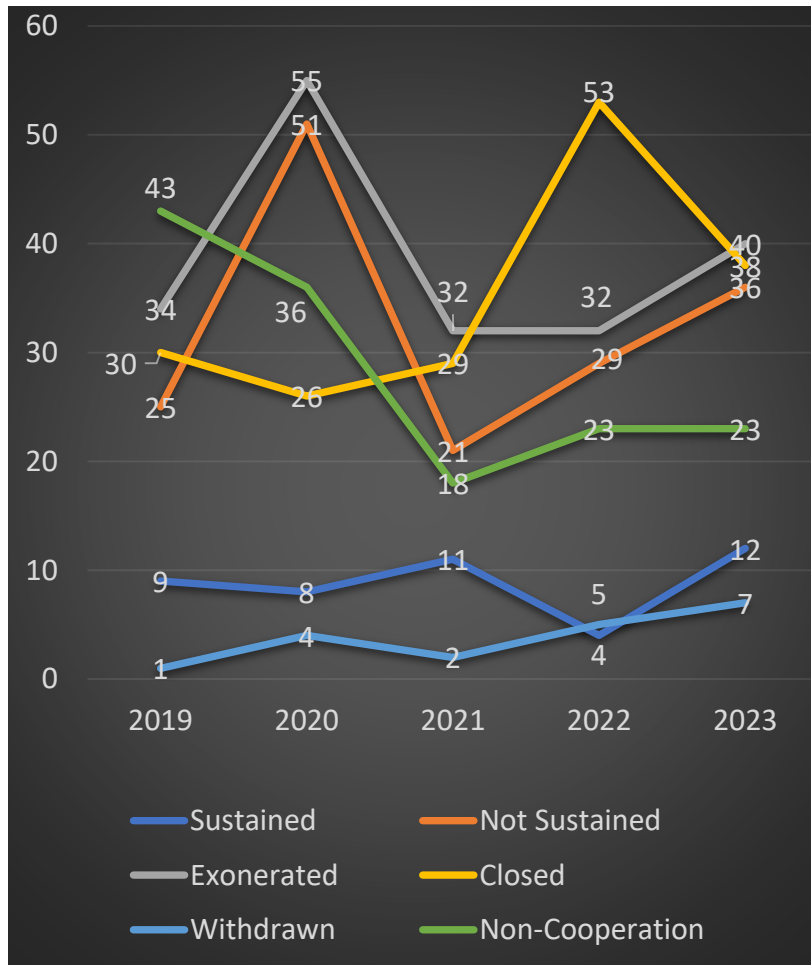
Complaints Received/Complaints Worked



	Complaints Received	Complaints Worked
2019	274	142
2020	236	180
2021	216	113
2022	269	146
2023	334	156
Average	266	147

Historical Comparison – 5 Year Trends

Complaints by Finding



	2019	2020	2021	2022	2023
Sustained	9	8	11	4	12
Not Sustained	25	51	21	29	36
Exonerated	34	55	32	32	40
Closed	30	26	29	53	38
Withdrawn	1	4	2	5	7
Non Cooperation	43	36	18	23	23

Historical Comparison – 5 Year Trends

Average by Disposition: (n=737)

Disposition	Average
Sustained	5.9%
Not Sustained	22.0%
Exonerated	26.2%
Closed	23.9%
Withdrawn	2.6%
Non Cooperation	19.4%

Although the number of complaints reviewed fluctuates each year, the breakdown of sustained complaints averages approximately five (5) percent each year. However, it should be noted that sustained complaints as a percentage of all worked complaints (those with a recommendation of sustained, not sustained, and exonerated) is approximately ten (10) percent.

Enabling Legislation



Enabling Legislation:

Missouri State Statutes, Chapter 84, §84.430

Board of police--personnel disciplinary cases--decrease of force-- witnesses, summons and administration of oaths (Kansas City).

1. The board shall hear all complaints or charges filed against any member of the police department. All complaints or charges filed by persons other than the commissioners or police officers shall be verified by the oath of the person filing such complaints or charges. The board may at any time order the discharge of a specified number of police officers for the reason that in the opinion of the board, the police force is larger than the interests of the public demand or that there is insufficient money to pay the expenses of maintaining the police force as then organized; and in such cases it shall not be necessary to file any complaint or charges or to permit a hearing by the board of the policemen or police officers to be removed; but policemen and police officers so dismissed shall be placed at the top of the suitable eligible lists, and when vacancies so created shall be filled the policemen or police officers thus removed shall, if they so desire, be reappointed to fill such vacancies in the order in which such policemen or police officers were removed.
2. Any member of the board shall have power to summon and compel the attendance of witnesses before the board and the production of books and papers before them whenever it may be necessary for the more effective discharge of the board's duties and responsibilities. Any member of the board or the secretary of the board shall have the power to administer oaths or affirmations to any person appearing or called before said board.

Complaints Received in 2023

The following pages contain information regarding each complaint that was filed with the Office of Community Complaints in 2023.



Date Filed	Complaint	Finding	Sub-Finding	Complaint Close Date
1/1/2023	Complainant states no officers responded to her 9-1-1 calls regarding neighbors discharging firearms on New Year's Eve.	Resolved Without Investigation	Conciliation - Successful	1/10/2023
1/2/2023	Complainant states officer stopped at residence and harassed her husband.	Not Sustained	Closed	6/1/2023
1/4/2023	Complainant states he does not believe HIPAA rules were followed when he disclosed personal information to a unit on the Department.	Resolved Without Investigation	Conciliation - Successful	1/6/2023
1/5/2023	Complainant states he was detained by a "fake" police officer and threatened with being tased.	Closed	No Violation of Policy/Procedure	2/8/2023
1/6/2023	Complainant complains of several incidents involving officers but does not provide many specifics.	Not Sustained	Closed	6/1/2023
1/6/2023	Complainant notes officers stormed into his place of business, would not show him a warrant, and detained a family member erroneously.	Exonerated	Closed	6/1/2023
1/8/2023	Complainant states after being arrested on a warrant, he had excessive force used against him at the detention facility, causing injury.	Not Sustained	Closed	6/1/2023
1/8/2023	Complainant states a false police report was written in 1991.	Closed	Past 180 Day Filing	1/10/2023
1/9/2023	Complainant alleges he was assaulted by an off-duty KCPD officer.	Closed	Outside Jurisdiction	1/11/2023
1/9/2023	Complainant states excessive force was used against her while in custody.	Closed	Department Miscellaneous Investigation	3/7/2023
1/10/2023	Complainant is complaining about her neighbors' barking dogs.	Closed	Outside Jurisdiction	1/12/2023
1/12/2023	Complainant states she has had an incident involving officers nearly every month while attempting to get away from an abusive partner.	Non Cooperation	Closed	3/2/2023
1/14/2023	Complainant states she is being followed and harassed by a sheriff of Kansas City.	Closed	Outside Jurisdiction	1/26/2023
1/15/2023	Complainants state while following a police van carrying a family member to bond them out, they were pulled over for no reason at all in an effort to keep them from bonding out the family member.	Non Cooperation	Closed	4/10/2023
1/16/2023	Complainant states he was denied the opportunity to file a complaint because he is black.	Closed	No Violation of Policy/Procedure	2/27/2023
1/16/2023	Complainant states an officer failed to take a hit-and-run report despite responding to the scene.	Resolved Without Investigation	Conciliation - Unsuccessful	2/22/2023

1/17/2023	Complainant states she is being harassed by her ex-fiance, who is a member of the KCPD.	Closed	Department Miscellaneous Investigation	1/18/2023
1/17/2023	Complainant states they were slammed against their car by an officer, causing a split lip.	Closed	Anonymous Complaint	1/18/2023
1/17/2023	Complainant is upset with the issuance of a traffic ticket and claims the stop was falsified.	Closed	Closed	1/19/2023
1/20/2023	Complainant states officers attempted to pull him from his vehicle for no apparent reason and he was threatened with pepper spray and a Taser.	Sustained	Closed	10/18/2023
1/23/2023	Complainant alleges he was threatened with arrest despite standing on his own property.			
1/23/2023	Complainant states after being involved in a traffic accident, she was slammed to the ground by an officer while in handcuffs.	Non Cooperation	Closed	3/29/2023
1/23/2023	Complainant is alleging he is suffering financial crimes by people not associated with the KCPD.	Closed	Outside Jurisdiction	1/26/2023
1/26/2023	Complainant states he had excessive force used against him during the course of his arrest and detention with KCPD.	Closed	No Violation of Policy/Procedure	4/19/2023
1/31/2023	Complainant states he received a speeding ticket in an area where there are no signs posted regarding the speed limit.	Closed	Outside Jurisdiction	2/3/2023
2/3/2023	Complainant relates she was arrested for assault but was the party who was assaulted and officers did not interview the witnesses to the incident.	Resolved Without Investigation	Conciliation - Successful	3/7/2023
2/8/2023	Complainant states an officer used confidential law enforcement computer information and disclosed it to parties unauthorized to have that information.	Closed	Department Miscellaneous Investigation	2/27/2023
2/9/2023	Complainant states her vehicle was struck in front of her apartment by a driver that reeked of alcohol. Officer told her a report was not needed and let the driver leave and told him to drive slow.	Not Sustained	Closed	6/1/2023
2/10/2023	Complainant states he allowed officers into his residence but they conducted a more detailed search than he allowed and he claims he was falsely arrested.	Closed	No Violation of Policy/Procedure	2/27/2023
2/14/2023	Complainant says the non-emergency call taker provided incorrect information regarding the on-line report thus delaying the reporting of his car being stolen.	Resolved Without Investigation	Conciliation - Noncooperative	3/9/2023
2/14/2023	Complainant wanted to discuss with someone ways to bridge the gap between Metro Public Safety and KCPD officers.	Closed	Outside Jurisdiction	8/17/2023

2/16/2023	Complainant filed a complaint regarding Housing Authority employees in Kansas City, KS.	Closed	Outside Jurisdiction	2/16/2023
2/16/2023	Complainant complained that the flags at KCPD facilities were being flown at half-staff when the POTUS or Governor had not ordered to do so.	Resolved Without Investigation	Conciliation - Successful	2/24/2023
2/17/2023	Complainant states he wanted the officers arrested for telling him to leave the library.	Non Cooperation	Closed	1/24/2024
2/17/2023	Complainant claims the officer asked inappropriate questions about his disability and treated him differently in regard to his vehicle accident.	Exonerated	Closed	6/12/2023
2/20/2023	Complainant alleges he was denied an incident report.	Resolved Without Investigation	Conciliation - Successful	3/16/2023
2/21/2023	Complainant was involved in a vehicular accident with a police vehicle and were issued a ticket; complainant claims the officer is the one that caused the accident.	Closed	Outside Jurisdiction	2/24/2023
2/23/2023	Complainant is alleging he is suffering financial crimes by people not associated with the KCPD.	Closed	Outside Jurisdiction	2/23/2023
2/24/2023	Complainant alleges officers surveilled and harassed him and accused him of being a suspect of a "dine and dash" at a restaurant that he had never been in.	Resolved Without Investigation	Conciliation - Successful	3/21/2023
3/1/2023	Complainant states he is being harassed by the police helicopter and other police department members.	Closed	No Violation of Policy/Procedure	5/5/2023
3/2/2023	Complainant states there is an alarm going off in her neighborhood.	Closed	No Violation of Policy/Procedure	3/3/2023
3/2/2023	Complainant states he was pulled over for no reason and excessive force was used against him.	Closed	No Violation of Policy/Procedure	4/19/2023
3/2/2023	Complainant states officers falsified her police report.	Non Cooperation	Closed	5/1/2023
3/4/2023	Complainant states when the officer stopped him, he did not introduce himself or tell him why he was being stopped. He further states the officer was upset and nearly lost his cool.	Non Cooperation	Closed	4/19/2023
3/6/2023	Complainant states officers used excessive force while making her leave the hospital.	Exonerated	Closed	6/30/2023
3/7/2023	Complainant states he was falsely accused of leaving without paying for services, officers took his debit card to withdraw money to pay for services, and they did not arrest the person that assaulted him.	Not Sustained	Closed	6/21/2023

3/7/2023	Complainant states the officer was discourteous when he tried to get directions back to the hospital.	Closed	Outside Jurisdiction	3/30/2023
3/8/2023	Complainant states the officers did not have a sense of urgency regarding the circumstances of what was happening with his daughter.	Resolved Without Investigation	Conciliation - Successful	4/4/2023
3/9/2023	Complainant states officer did not want to hear her side of the story.	Resolved Without Investigation	Conciliation - Successful	4/4/2023
3/9/2023	Complainant states she was assaulted and no arrest was made even though the subject had a bench warrant for his arrest.	Closed	No Violation of Policy/Procedure	4/12/2023
3/10/2023	Complainant states he was issued 4 tickets, which violated his right to travel. In addition, he received two tickets in the mail which violated his right to due process.	Closed	Outside Jurisdiction	3/14/2023
3/13/2023	Complainant states officer did not run his name and VIN of the vehicle to verify his ownership of the car. He refused his request to speak to a supervisor. Subsequently, his vehicle was towed to the tow lot and it was sold.	Not Sustained	Closed	6/21/2023
3/13/2023	Complainant states officer knowingly allowed an unlicensed driver, who had no insurance and had a 3 year old child in the front seat, drive away from an accident the unlicensed driver caused.	Exonerated	Closed	6/21/2023
3/17/2023	Complainant states he parks his vehicle outside his apartment building and it keeps getting damaged, but there is no video to prove who is causing the damage.	Closed	Outside Jurisdiction	3/20/2023
3/20/2023	Complainant states she was treated unfairly and discriminated against for her disability.	Not Sustained	Closed	9/15/2023
3/21/2023	Complainant states she had a hysterectomy in 2006 and some items belonging to the police department were put inside her stomach.	Closed	Past 180 Day Filing	3/21/2023
3/22/2023	Complainant alleges the police officer came on his property without his permission.	Closed	Closed	3/29/2023
3/22/2023	Complainant alleges the officer who took the police report intentionally put incorrect information in the police report because the Form 19 P.D. contained incorrect information. In addition, he believes officer(s) took a bribe and altered the videotape.	Closed	No Violation of Policy/Procedure	5/2/2023
3/23/2023	Complainant alleges officer is avoiding his attempts to contact him. He also alleges charges were filed against without an attempt to investigate the allegations and he was never notified about the court date.	Resolved Without Investigation	Conciliation - Unsuccessful	5/1/2023

3/24/2023	Complainant alleges officer failed to take her statement and take a report regarding her neighbor. In addition, she believes the officer knows the neighbor she was calling on.	Exonerated	Closed	6/21/2023
3/28/2023	Complainant alleges officers did not arrest someone that was trespassing and had an assault warrant.	Non Cooperation	Closed	6/2/2023
3/30/2023	Complainant alleges she was bullied/threatened by detectives/sergeant into providing them information, forced to sign a consent to search form after they took photos off her phone, and disregarded her statements regarding killing herself.	Closed	Closed	5/31/2023
3/30/2023	Complainant alleges he is continually being stalked by numerous people.	Closed	No Violation of Policy/Procedure	4/3/2023
3/31/2023	Complainant alleges the call taker routed her to the wrong dispatcher twice and then disconnected the phone call before getting an update.	Resolved Without Investigation	Conciliation - Successful	4/25/2023
4/3/2023	Complainant alleges the officer conducted a traffic stop with the purpose of "running a red light" when he clearly did not; therefore, his fourth amendment was violated.	Closed	Outside Jurisdiction	4/6/2023
4/5/2023	Complainant wants to file a complaint against a detective that is no longer employed with the Police Department.	Closed	Outside Jurisdiction	4/10/2023
4/6/2023	Complainant states she has had multiple domestic violence calls to her residence involving the same person and officers have been dismissive and discourteous to her on several occasions.	Not Sustained	Closed	7/21/2023
4/9/2023	Complainant alleges officers did not return his phone to him.	Non Cooperation	Closed	5/26/2023
4/11/2023	Complainant alleges a police officer has been alerting someone, who has been harassing her family, every time she calls the police on him.	Non Cooperation	Closed	6/1/2023
4/11/2023	Complainant alleges his vehicle stolen out KCMO was recovered in KS and KCPD was notified; however, KCPD did not notify him until four days later and he had to pay for tow and impound fees.	Resolved Without Investigation	Conciliation - Successful	4/27/2023
4/12/2023	Complainant states a female at the front desk at SPD refused to let him file assault charges against security officers who assaulted him because she said the female did not believe it happened and the complainant had a history of trespassing.	Not Sustained	Closed	6/30/2023
4/13/2023	Complainant is alleging he is suffering financial crimes by people not associated with the KCPD.	Closed	Outside Jurisdiction	4/13/2023
4/14/2023	Complainant states officers told him he was trespassing, threw him to the ground, handcuffed him, and placed their knee on the handcuffs. Officers called an ambulance for him, which treated his scrapes, but	Exonerated	Closed	7/7/2023

	he was later hospitalized about 48 hours later with severe injuries he claims were from the officers.			
4/15/2023	Complainant states he located his brother's stolen auto in a parking lot. He approached two different Police Officers that were in the area and both officers refused to help him or call someone to help him.	Exonerated	Closed	6/30/2023
4/16/2023	Complainant states he was in charge of looking after some property and discovered a subject trespassing. Complainant told the officers that responded the subject was not allowed on the property; however, the officers believed the subject's story and let him go.	Resolved Without Investigation	Conciliation - Successful	5/8/2023
4/17/2023	Complainant reports two incidents where the department members were rude.	Resolved Without Investigation	Conciliation - Successful	5/12/2023
4/17/2023	Complainant states department members were rude.	Resolved Without Investigation	Conciliation - Successful	4/26/2023
4/17/2023	Complainant states person arrested for shooting a teenager should have paid bail while awaiting trial.	Closed	Outside Jurisdiction	4/18/2023
4/19/2023	Complainant states the detective told her she submitted the case to the prosecutor's office; however, the prosecutor's assistant told her they did not have the case.	Resolved Without Investigation	Conciliation - Successful	5/31/2023
4/20/2023	Complainant states the same officer(s) repeatedly stop her for her vehicle license.	Resolved Without Investigation	Conciliation - Successful	5/8/2023
4/21/2023	Complainant states Officers allowed someone who threatened her and had warrants to walk away; the officers did not try to solve the situation.	Withdrawn	Closed	6/28/2023
4/22/2023	Complainant states teens are throwing water balloons at passing cars.	Closed	Outside Jurisdiction	4/24/2023
4/24/2023	Complainant states member was disruptive during a funeral.	Resolved Without Investigation	Conciliation - Successful	6/15/2023
4/25/2023	Complainant states he is being harassed by the police helicopter and other police department members.	Closed	No Violation of Policy/Procedure	5/5/2023
4/26/2023	Complainants states his arrest was not valid therefore it violated his 4th and 14th Amendment rights.	Closed	Outside Jurisdiction	5/1/2023
4/26/2023	Complainant feels she was racially profiled, discriminated against, and treated unfairly during a traffic stop.	Exonerated	Closed	6/21/2023

4/27/2023	Complainant states he was assaulted by an officer after exiting a place of business where he had done nothing wrong and was detained in a patrol wagon for an hour.	Sustained	Closed	11/3/2023
4/27/2023	Complainant states the case detective of her husband's murder will not share information with her even though she is the victim's wife and next of kin.	Resolved Without Investigation	Conciliation - Successful	6/13/2023
5/1/2023	Complainant states it took over 24 hours to enter the information about his stolen vehicle into the computer.	Resolved Without Investigation	Conciliation - Successful	5/8/2023
5/2/2023	Complainant alleges he reported he was kidnapped by a teenage male but no investigation was done by officers.	Closed	Past 180 Day Filing	5/5/2023
5/3/2023	Complainant alleges numerous incidents involving the police helicopter near his location.	Closed	No Violation of Policy/Procedure	5/5/2023
5/3/2023	Complainant alleges officers made errors in completing a vehicular report and did not issue tickets at the scene.	Exonerated	Closed	7/21/2023
5/3/2023	Complainant states he was drugged and woke up in a hospital. He relates upon obtaining the body-worn camera video, he was treated improperly by officers.	Exonerated	Closed	7/7/2023
5/4/2023	Complainant states officers are harassing her and arresting her for no reason. In addition, she states an officer drove her SUV around the parking lot trying to run her (the complainant) over.	Closed	No Violation of Policy/Procedure	6/16/2023
5/5/2023	Complainants state they were being harassed by officers while seeking treatment for a sick child at Children's Mercy hospital.	Closed	No Violation of Policy/Procedure	6/1/2023
5/8/2023	Complainant states his social security number was erroneously associated to another person's record entered by KCPD.	Resolved Without Investigation	Conciliation - Successful	5/12/2023
5/10/2023	Complainant states an officer has been sending inappropriate photos to her son for the last 5 years.	Closed	No Violation of Policy/Procedure	7/7/2023
5/12/2023	Complainant states an individual is running a Criminal Enterprise and they are going to use deadly force on him.			
5/13/2023	Complainant states officer would not allow her to take an injured puppy to get help and returned three puppies to neglectful people.	Resolved Without Investigation	Conciliation - Noncooperative	6/2/2023
5/14/2023	Complainant states the individuals that live at in a house on his street are engaged in behavior that makes it unsafe for the rest of the neighbors.	Closed	Outside Jurisdiction	5/15/2023

5/15/2023	Complainants state officers used excessive force during their encounter with the officers and the subsequent of three of the complainants.	Exonerated	Closed	7/25/2023
5/16/2023	Complainant states officers did not properly investigate the assault he reported.	Not Sustained	Closed	8/11/2023
5/16/2023	Complainant states member used to be in a relationship with his son and is now sending texts attacking his character.	Resolved Without Investigation	Conciliation - Successful	8/9/2023
5/18/2023	Complainant states he has a friend whose neighbor is stealing parts from the friend's car.	Closed	Outside Jurisdiction	5/19/2023
5/19/2023	Complainant states he was parked sitting in his car when officer told him he was not on public property and made him move his vehicle to a public street. He believes the officers made him do this because he is black.	Resolved Without Investigation	Conciliation - Noncooperative	6/28/2023
5/19/2023	Complainant states he was conducting a peaceful protest on public property; however, he was handcuffed, transported to EPD and issued a ticket.	Non Cooperation	Closed	6/22/2023
5/21/2023	Complainant states the conduct of the Sergeant that contacted him was improper as he made the complainant feel like a criminal and threatened him with arrest when he requested a welfare check on his child.	Exonerated	Closed	7/28/2023
5/21/2023	Complainant states an officer in an unmarked police car cut in front of him forcing him to hit his brakes and then the officer drove at least 10 mph over the posted speed limit.	Resolved Without Investigation	Conciliation - Noncooperative	6/7/2023
5/22/2023	Complainant alleges he is continually being stalked by numerous people.	Closed	No Violation of Policy/Procedure	5/22/2023
5/23/2023	Complainant states she was a subject of police brutality by the arresting officer.	Closed	Closed	6/27/2023
5/23/2023	Complainant states the officer put inaccurate information in the report and she had bruises from where the officer held on too tight.	Withdrawn	Closed	6/27/2023
5/25/2023	Complainant is alleging he is suffering financial crimes by people not associated with the KCPD.	Closed	Outside Jurisdiction	5/26/2023
5/28/2023	Complainant reported her wallet was stolen while she was at the Goodwill Store.	Closed	Outside Jurisdiction	6/1/2023
5/28/2023	Complainant states officer/department improperly conducted an investigation.	Closed	Past 180 Day Filing	5/31/2023
6/9/2023	Complainant states while she was at an athletic field, she was assaulted by someone from the opposing team.	Closed	Outside Jurisdiction	6/12/2023

6/9/2023	Complainant states her neighbor was shooting fireworks at her house and car and wanted officers to respond.	Closed	Outside Jurisdiction	6/13/2023
6/9/2023	Complainant claims the station clerk was rude to her when she was reporting her car stolen. In addition, when the complainant returned to the station to report her car had been recovered, the station clerk failed to update the computer system causing the complainant to be pulled over at gun point.	Sustained	Closed	10/18/2023
6/12/2023	Complainant states he was assaulted (was spit upon) by a group attending a parade and they threw his belongings in the fountain, in plain sight of officers standing 50-100 feet away. Complainant adds when he asked for help, the officers said they were too busy.	Exonerated	Closed	8/23/2023
6/12/2023	Complainant states she was arrested on her own property.	Non Cooperation	Closed	7/10/2023
6/12/2023	Complainant states approximately 6 officers burst into his home claiming they had a warrant to search his home. The officers allowed someone go into his home and steal his things. When he asked to see the warrant, the officers would not show it to him.	Exonerated	Closed	9/15/2023
6/12/2023	Complainant states the desk clerk was rude and disrespectful when she was filing a police report at the station; the clerk accused her of changing her story and implied she was making it up.	Not Sustained	Closed	8/4/2023
6/12/2023	Complainant states the officer gave him false tickets and would not come to court.	Closed	Past 180 Day Filing	6/12/2023
6/13/2023	Complainant states an unknown KCPD employee provided confidential information about him to someone that used to work for his company.	Non Cooperation	Closed	6/30/2023
6/14/2023	Complainant states vehicle was wrongfully towed.	Closed	Past 180 Day Filing	6/14/2023
6/15/2023	Complainant states the officers were biased/racist against him because he was black.	Exonerated	Closed	10/18/2023
6/15/2023	Complainant is alleging he is suffering financial crimes by people not associated with the KCPD.	Closed	Outside Jurisdiction	6/16/2023
6/16/2023	After to coming in contact with the same officer two days in a row, the complainant states the officer harassed him stating he was the problem.	Non Cooperation	Closed	7/28/2023
6/17/2023	Complainant states the officer lied to him just to get him arrested.	Exonerated	Closed	9/15/2023
6/18/2023	Complainant states the officers did not arrest a suspect after the victim was assaulted. When one of the complainants called the DV Section, the detective treated her rudely and then hung up on her.	Withdrawn	Closed	6/28/2023

6/20/2023	The complainants state while in Westport, they were maced by police for no reason and officers failed to render aid to them. It was determined that they had contact with Westport Security.	Closed	Outside Jurisdiction	6/22/2023
6/20/2023	Complainant states she is being stalked and abused by a member of the KCPD since her hospitalization.	Closed	Past 180 Day Filing	6/21/2023
6/20/2023	Complainant states he has been a victim of identity theft and no one will help him.	Closed	Past 180 Day Filing	7/27/2023
6/21/2023	Complainant states she received tickets/warrants based on accident information that was made up by the officers.	Closed	Outside Jurisdiction	6/22/2023
6/21/2023	Complaint states he is being stalked by the helicopter.	Closed	No Violation of Policy/Procedure	6/22/2023
6/22/2023	Complainant states her son is being physically abused by officers at the Jackson County Jail.	Closed	Outside Jurisdiction	6/22/2023
6/22/2023	Complainant states detectives lied throughout the investigative process.	Closed	Pending Litigation	6/28/2023
6/23/2023	Complainant states officers were stopped at a stop sign as if to provoke a negative response from the complainant.	Closed	No Violation of Policy/Procedure	6/27/2023
6/26/2023	Complainant states he texted 9-1-1; however, it took 2 hours and 16 minutes for officers to show up and he feels his situation was unfairly prioritized.	Resolved Without Investigation	Conciliation - Successful	8/18/2023
6/26/2023	One complainant states she was rammed off the road and assaulted but the officers did not detain anyone, get witness statements or information, or provide her with any information. The other complainant states officers put her in handcuffs but did not handcuff the white kid who assaulted her girlfriend.	Not Sustained	Closed	10/30/2023
6/27/2023	Complainant states a police vehicle drove illegally in a manner to be considered road rage and then flashed his badge.	Resolved Without Investigation	Conciliation - Successful	8/2/2023
6/27/2023	The wrong VIN was recorded on an accident report.	Closed	Past 180 Day Filing	6/28/2023
6/28/2023	Complainant states the officers said they would follow up regarding a person that was following her but did not. In addition, the clerk was rude when she called the station in an attempt to follow up with the officer.	Resolved Without Investigation	Conciliation - Noncooperative	8/16/2023
6/28/2023	Complainant states the officer has been harassing him since January 3, 2023; the most recent occurrence was 6/26/2023.	Closed	Closed	8/16/2023
6/29/2023	Complainant says although she was the victim, the officers made her feel like it was her fault.	Exonerated	Closed	10/18/2023

6/29/2023	Complainant alleges he is continually being stalked and gaslighted by numerous people.	Closed	No Violation of Policy/Procedure	6/29/2023
6/29/2023	Complainant states the report taken re: his cell being taken was misrepresented of what actually occurred. In addition, officers did not take a report re: the assault that caused him to be hospitalized.	Closed	No Violation of Policy/Procedure	7/12/2023
6/29/2023	Complainant states the manner in which officers handled a check the welfare call and the follow up visit were not appropriate.	Closed	Third Party Complainant	7/7/2023
6/30/2023	Complainant states officers entered her property without a search warrant.	Closed	Pending Litigation	8/10/2023
6/30/2023	Complainant states the officer put incorrect information in an accident report to cover up for the other party.	Closed	Past 180 Day Filing	6/30/2023
6/30/2023	Complainant states the officer did not mark on her ticket she had a CDL thus it made the ticket fine \$201.00.	Closed	Outside Jurisdiction	7/7/2023
6/30/2023	Complainant states officers were more focused on pressuring him not to record (photograph) strange vehicles/individuals around his residence than to pay attention to the violence committed against him.	Resolved Without Investigation	Conciliation - Successful	7/25/2023
7/1/2023	Complainant states he was treated rudely while attempting to ask a question to a desk clerk via telephone.	Resolved Without Investigation	Conciliation - Successful	7/14/2023
7/4/2023	Complainant states she was assaulted by a neighbor but officers and detectives are pointing their fingers at each other as to who is responsible for assisting her with the assault.	Exonerated	Closed	9/15/2023
7/4/2023	Complainant states officers stated there was a violation of an Exparte Order when there was no Order of Protection.	Closed	Past 180 Day Filing	7/7/2023
7/4/2023	Complainant states the officer was rude and yelled at him because he missed the light because the complainant was handing a homeless person some money.	Closed	Other	7/18/2023
7/5/2023	Complainant wants parking patrol officers to be educated in the different types of tags so they won't write false citations.	Resolved Without Investigation	Conciliation - Successful	7/10/2023
7/6/2023	Complainant alleges police officers banged on his door in a manner that damaged the door. He relates the officers pulled him out of his apartment asking him about someone who never lived in the apartment. They were there for about 10 minutes then left without showing him any kind of a warrant	Closed	Outside Jurisdiction	7/7/2023
7/7/2023	Complainant states officers terrorized and catheterized him as punishment.	Closed	Past 180 Day Filing	7/14/2023

7/8/2023	Complainant states the traffic control around GEHA Stadium at Arrowhead was handled poorly; saw a traffic officer texting on his phone instead of directing traffic.	Resolved Without Investigation	Conciliation - Successful	7/25/2023
7/9/2023	Complainant says the officers mocked her and her boyfriend and treated their situation as if it was a joke. She also received some bruising because the handcuffs were too tight.	Closed	No Violation of Policy/Procedure	8/16/2023
7/10/2023	Complainant states the KCPD Facebook page has blocked/removed critical public postings and people from posting thus violating basic first amendment rights.	Resolved Without Investigation	Conciliation - Unsuccessful	7/25/2023
7/10/2023	Complainant states he was physically assaulted by a private security officer; however, when the police officers responded, they put him in handcuffs, use excessive force causing injury to his shoulder and bruising, never asked for his side of the story, never took a report, never arrested him, nor provided him with their identification.	Exonerated	Closed	10/30/2023
7/11/2023	Complainant states the officer was degrading and rude during her interaction with him.	Sustained	Closed	11/29/2023
7/12/2023	Complainant states every time the officer has an issue with him, he is harassed.	Resolved Without Investigation	Conciliation - Successful	8/1/2023
7/13/2023	Complainant states he had encounters with several different police officers over the span of several days involving his iPhone. He states the reports were inaccurate, the officers did not want to follow up on anything as it was not worth their time, and they were rude.	Exonerated	Closed	10/18/2023
7/15/2023	Complainant states neighbor has been nonstop harassing her to include throwing fireworks near or in front of her house.	Closed	Outside Jurisdiction	7/17/2023
7/17/2023	Complainant states the officers did not do their job and arrest the woman who broke out his car window.	Closed	No Violation of Policy/Procedure	7/21/2023
7/17/2023	Complainants are filing a complaint for the mishandling of the police investigation into the death of their relative.	Resolved Without Investigation	Conciliation - Successful	8/17/2023
7/17/2023	Complainant states he continually called the police because his girlfriend keeps assaulting him. The officers will not arrest the girlfriend and will only tell the boyfriend to lock himself in the room.	Exonerated	Closed	10/30/2023
7/17/2023	Complainant states he continually called the police because his girlfriend keeps assaulting him. The officers will not arrest the girlfriend and will only tell the boyfriend to lock himself in the room.	Not Sustained	Closed	10/31/2023
7/17/2023	Complainants state one of the complainants has continually called the police because his girlfriend keeps assaulting him. They state the	Not Sustained	Closed	10/27/2023

	officers will not arrest the girlfriend and will only tell the boyfriend to lock himself in the room. When they called the police station, they were rude and unhelpful.			
7/18/2023	Complainant states the officer was unhelpful, disrespectful and unprofessional while the complainant was reporting an incident of road rage to him.	Sustained	Closed	3/25/2024
7/18/2023	Complainant states a store owner pulled a gun and pointed it at her; however, the officers were dismissive, they would not take report nor allow her to press charges against the store owner.	Closed	No Violation of Policy/Procedure	8/16/2023
7/20/2023	Complainant alleges racial bias policing and abuse of authority involving an incident where officers refused to arrest an individual who was aggressive and was disturbing his peace. Instead he was taken into custody and arrested.	Not Sustained	Closed	1/25/2024
7/21/2023	Complainant states she locked herself out of her car and was attempting to break into her vehicle when an officer pointed his gun at her. After he holstered his gun, he grabbed her arm twisting it, and another officer took her to the ground.	Non Cooperation	Closed	8/16/2023
7/22/2023	Complainant states the officer would not let her have her purse and left it in a car. The car was released to someone else who took the car with her purse inside it.	Sustained	Closed	3/22/2024
7/22/2023	Complainant states he found his stolen property and called the police. The officers contacted the people at the address and the complainant sent the officers all the photos and videos showing people at the address with stolen property, including his property which was in plain sight, but has heard nothing regarding the investigation.	Resolved Without Investigation	Conciliation - Successful	8/16/2023
7/25/2023	Complainants states homeless persons have set up camp on a vacant private lot of land, and adds the owner needs to clean it up as it is a health and safety issue.	Closed	Outside Jurisdiction	7/27/2023
7/25/2023	Complainant states her accident was not taken seriously due to her being African American.	Exonerated	Closed	10/13/2023
7/27/2023	Complainant alleges he is continually being stalked and gaslighted by numerous people.	Closed	No Violation of Policy/Procedure	7/28/2023
7/27/2023	Complainants state one of the co-complainants had just been released from jail and officers followed him to the complainants' home. Officers kicked-in the home, damaged the door and fence, drew a gun on the complainants and dragged the co-complainant out of the house.	Closed	No Violation of Policy/Procedure	9/7/2023

7/30/2023	Complainant states she was told she could not file a police report.	Non Cooperation	Closed	1/24/2024
7/31/2023	Complainant states officers tried to claim she was her twin sister, causing her to spend the night in jail before being released.	Non Cooperation	Closed	9/15/2023
7/31/2023	Complainant states he was told by a desk clerk to go to another station to make a report because the clerks were busy.	Resolved Without Investigation	Conciliation - Successful	9/6/2023
8/1/2023	Complainant feels targeted as he encountered different police officers at two different locations within minutes of each other.	Closed	No Violation of Policy/Procedure	8/28/2023
8/1/2023	Complainants state the officer is doxing, targeting, harassing, and bullying them and their family.	Exonerated	Closed	12/5/2023
8/3/2023	Complainants allege an officer committed perjury regarding an ongoing court case.	Closed	Closed	8/8/2023
8/3/2023	Complainant states she was mocked and treated unprofessionally by officers who responded to take an assault report.	Exonerated	Closed	10/27/2023
8/3/2023	Complainant states her friend has not received appropriate service from a member of the KCPD regarding a DV/harassment situation.	Closed	Third Party Complainant	8/4/2023
8/5/2023	Complainant states officers acted on illegitimate paperwork regarding a child custody case. He was asked unprofessionally to produce the paperwork he had and the officer refused to contact his attorney. He claims he was harassed and his son was traumatized.	Closed	Closed	8/23/2023
8/8/2023	Complainant states he was stopped by officers based upon a false call that officers did not confirm before contacting him.	Closed	No Violation of Policy/Procedure	8/28/2023
8/10/2023	Complainant states she was not allowed to file a report at the police department regarding a violation of a full order of protection.	Not Sustained	Closed	10/27/2023
8/10/2023	Complainant states the officer recorded incorrect information in the report he took.	Closed	Past 180 Day Filing	8/14/2023
8/11/2023	Complainant states the officer did not do his job because the officer wanted to hook up with the complainant's wife.	Sustained	Closed	3/22/2024
8/11/2023	Complainant states an officer shined his flashlight directly into his face in retaliation for calling 9-1-1 on the officer for not rendering aid to a possible injured party.	Resolved Without Investigation	Conciliation - Unsuccessful	8/28/2023
8/13/2023	Complainant states there is an abandoned building at this location that has become a problem and needs to be torn down.	Closed	Outside Jurisdiction	8/14/2023
8/14/2023	Complainant states officers were called for a civil issue; however, one of the officers escalated the situation and threatened to arrest her. He also made reference to her that he had been to her home before indicating she was a bad person.	Resolved Without Investigation	Conciliation - Noncooperative	8/28/2023

8/15/2023	Complainant states he made a call to the non-emergency number regarding drug activity. The dispatcher/calltaker called back to clarify the location, the complainant told them he saw the officers and the location was across the street from where the officers were; however, the dispatcher/calltaker replied "I don't know what that means".	Resolved Without Investigation	Conciliation - Noncooperative	9/18/2023
8/15/2023	Complainant states an officer driving a KCMO Police Van drove in a reckless manner on the highway.	Closed	Anonymous Complaint	8/16/2023
8/17/2023	Complainant states the security officer inappropriately touched her when scanning her with the metal detector wand.	Closed	Outside Jurisdiction	8/18/2023
8/17/2023	Complainant states he keeps getting the run around regarding getting his firearm back from South Patrol and he was treated rudely.	Closed	No Violation of Policy/Procedure	10/9/2023
8/18/2023	Complainant states she has called the police several times over the past several days regarding people actively breaking into her car and no officer has called her or come to her house to do anything about it.	Resolved Without Investigation	Conciliation - Successful	10/5/2023
8/19/2023	Complainant states she was falsely arrested; her boyfriend should have been arrested instead.	Closed	Past 180 Day Filing	8/21/2023
8/21/2023	Complainant states while she was being fingerprinted, she asked the officer to change out his gloves as he just finished dealing with another person and her mother passed away of COVID. She says the officer told her "Fuck your dead momma, I don't give a fuck" and another officer added "Oh well your momma been gone 2 years, get over it."	Sustained	Closed	1/24/2024
8/21/2023	Complainant is alleging he is suffering financial crimes by people not associated with the KCPD.	Closed	Outside Jurisdiction	8/21/2023
8/22/2023	Complainant states she called the police when her business was burglarized and responded to the location. Although she provided the calltaker with her information and description and she identified herself to the police as the owner, she was still handcuffed and the officer radioed he had one in custody.	Exonerated	Closed	10/27/2023
8/22/2023	Complainant states the officer did not use common-sense judgement when handling his accident as the officer did not issue a ticket to the other driver who was driving with a suspended/revoked license and failed to yield.	Exonerated	Closed	10/28/2023
8/22/2023	Complainant states her father's murder was covered up, nothing was done and no one was arrested for it; therefore, she now cannot inherit from her father and she cannot acquire any legal assistance.	Closed	Past 180 Day Filing	9/11/2023
8/23/2023	Complainants states the officer's conduct was unprofessional as he was arrogant and insulting.	Closed	No Violation of Policy/Procedure	9/19/2023

8/23/2023	Complainant states she called the police to report her phone had been stolen and was informed they were very busy and she could go online to make a report.	Closed	No Violation of Policy/Procedure	8/29/2023
8/25/2023	Complainant states she is a victim of identity theft and requests the correction of the inaccuracies and unauthorized transactions to restore her financial profile.	Closed	Outside Jurisdiction	10/26/2023
8/25/2023	Complainant states officers responded to his residence regarding an on-going issue with his neighbor. The officers were discussing an incident that occurred on Mother's Day. When the complainant said he did not know what happened because he was not there, one of the officers told him "Oh shut up, yes you was, you know you did it".	Exonerated	Closed	11/16/2023
8/28/2023	Complainant states an officer conducting traffic control at the Chief's game became angry at her and her husband when they attempted to make a U-turn when there was no traffic coming. The officer yelled "learn to fucking drive" to them.	Resolved Without Investigation	Conciliation - Successful	9/21/2023
8/30/2023	Complainant states the officers threatened to tow his car to intimidate him from exercising his first amendment right.	Not Sustained	Closed	10/31/2023
8/30/2023	Complainant states the officers threatened to tow his car to intimidate him from exercising his First Amendment right and complaining about the officers violating his Fourth Amendment right.	Closed	No Violation of Policy/Procedure	9/25/2023
9/3/2023	Complainant states officers falsely accused her of robbing someone when she had not and the officers were laughing and joking about the situation as though it was funny.	Non Cooperation	Closed	10/9/2023
9/4/2023	Complainant states the officers invalidated her complaints regarding the endangerment of her son, dismissed her concerns, told her they had other calls they had to get to and treated her discourteously; she felt their behavior was inappropriate and set a precedent for abusive behavior to continue and go unpunished.	Closed	Closed	10/9/2023
9/4/2023	Complainant states she receives ongoing harassment from her ex-spouse who is not a member of the Kansas City, Missouri Police Department.	Closed	Outside Jurisdiction	9/6/2023
9/5/2023	Complainants state they were arrested for trespassing even though there were no signs and no one told/warned them to get off the property. One complainant states she was searched inappropriately, one was handcuffed too tight and caused bleeding, and their vehicle was towed. Upon retrieving the vehicle, it was trashed and the glovebox was broken.			

9/8/2023	Complainant states he was pulled over illegally for a plate cover, told he had a felony warrant, held at gunpoint, and handcuffed. When he told the officers he was filing a complaint, his sergeant hushed the officer and he was let go with no ticket or warning.	Exonerated	Closed	11/16/2023
9/8/2023	Complainant states officers falsely arrested him, used excessive force, failed to provide him with proper medical assistance after he was pepper sprayed and sustained injuries to his back, face and arm, used incorrect personal information on the ticket issued to him, lost his phone, and failed to help him file a complaint against the officers when he asked the desk clerk to do so upon his release from jail.	Not Sustained	Closed	12/5/2023
9/9/2023	Complainant states he was stopped for no reason; the officer said he was going 80 but he did not get a ticket for speeding. The officer thought he was being funny by accusing the complainant of being high when he actually has some mental issues. Then when he called the station several times regarding his phone, he was lied to and told it was in his car at the tow lot when his phone was actually at the station.	Closed	Closed	10/12/2023
9/10/2023	Complainant states he made several calls to 9-1-1 regarding a noise complaint coming from Concourse Park. The two off-duty officers refused to assist and one of them was incredibly rude and aggressive. Neither officer displayed a badge name or number.	Resolved Without Investigation	Conciliation - Successful	9/18/2023
9/10/2023	Complainant states the social security benefits for the complainant's father have not been upgraded and payments since November 1, 2022, should be restored.	Closed	Outside Jurisdiction	9/11/2023
9/10/2023	Complainant states the officer should not have arrested her for making a false report because it was not true and her roommate lied.	Closed	Outside Jurisdiction	9/11/2023
9/13/2023	Complainant states an apartment complex has been experiencing drug activity and other crimes and the complex does not cooperate with the police.	Closed	Outside Jurisdiction	9/18/2023
9/13/2023	Complainant states she was raped and was retaliated against by the college she was attending.	Closed	Outside Jurisdiction	9/14/2023
9/13/2023	Complainant states an officer was driving an unmarked police car at a high rate of speed and driving recklessly. He had to take evasive action to avoid a collision.	Resolved Without Investigation	Conciliation - Successful	9/21/2023
9/13/2023	Complainant states while she was waiting to catch a bus, officers grabbed her, put her arms behind her back, told her to stop resisting and told her she was under arrest. An individual kept telling the officers she was not the one, but the officers ignored it. Eventually	Not Sustained	Closed	12/5/2023

	the officers determined she was not the one that was causing the property damage. Complainant indicates she did not look anything like the person they were looking for.			
9/14/2023	Complainants state the officer was unprofessional and was intentionally using his authority to intimidate them. When one of the complainants told the officer, "There was no need for that", the officer firmly grabbed his arm and said, "You need to control your woman." When they asked for the officer's badge, the officer mocked them.	Not Sustained	Closed	11/16/2023
9/15/2023	Complainant states he was stopped for no reason and the officers racially profiled him because he was a black man with dreadlocks, driving a newer truck with a blonde Caucasian woman.	Non Cooperation	Closed	10/25/2023
9/18/2023	Complainant states the detective working his complaint obtained information about the complainant from another police agency that had nothing to do with complaint he previously filed.	Closed	Department Miscellaneous Investigation	9/20/2023
9/19/2023	Complainant states he was arrested for trespass and the officer intimidated and mocked him by forcing him to parade to a historical structure where slaves were auctioned and sold. While waiting for the patrol wagon, the officer made a spectacle of him by forcing him to stand on this platform for the entire public to see.	Exonerated	Closed	11/16/2023
9/19/2023	Complainant states officers responded to his accident; however, one of the officers told him he was not taking a report because it was a civil matter. Complainant states an unknown man showed up, the female driver of the other car left the scene prior to the arrival of the officers and the unknown man asked the complainant to tell the police he was driving the car instead of the female that left the scene. He does not understand why the accident was not considered a hit and run and tickets were not issued.	Closed	Closed	10/20/2023
9/19/2023	Complainant states when she asked the officer what was going on with her son, he approached her aggressively, pushing her backwards, and yelling at her. She felt her life was in danger and the officer would harm her. The officer was angry and escalated the situation.	Not Sustained	Closed	12/18/2023
9/19/2023	Complainants state their 9-1-1 call was incorrectly entered thus causing a delay in the police response.	Resolved Without Investigation	Conciliation - Successful	10/17/2023
9/19/2023	Complainant states the detective on her son's murder investigation has been negligent in obtaining evidence and investigating the case. She has requested the case be assigned to someone else and when	Resolved Without Investigation	Conciliation - Successful	10/25/2023

	speaking to the detective's supervisor and commander, they were short, disregarding, disrespectful, belittling and rude.			
9/20/2023	Complainant states members of a church close to his house are harassing and intimidating him in an attempt to make him sell the house. He called the police regarding a car parked in front of his house; however, no officers came.	Resolved Without Investigation	Conciliation - Noncooperative	10/24/2023
9/22/2023	Complainant states a department member driving a police vehicle drove carelessly in poor weather, nearly causing an accident.	Resolved Without Investigation	Conciliation - Noncooperative	10/10/2023
9/22/2023	Complainant states he was an injured passenger of a car accident but the officer did not list him on the police report which is hindering his ability to pay medical bills.	Withdrawn	Closed	10/9/2023
9/22/2023	Complainants state they requested an ambulance because one of them was suffering from a medical issue. When officers arrived, they arrested the party requesting an ambulance due to felony warrants, and used denigrating language because he could not walk due to the medical issue. At the hospital, the officer acted unprofessional and disrespectful multiple times.	Non Cooperation	Closed	10/25/2023
9/24/2023	Complainant states the officers manhandled him and were grabbing him for no reason and threatened to arrest him for trespassing while he was on the sidewalk.	Non Cooperation	Closed	10/31/2023
9/25/2023	Complainant states he has had thoughts of grabbing an officer's gun.	Closed	Closed	9/29/2023
9/25/2023	Complainant states he encountered the officer while he was conducting traffic control at the Chiefs' pickup/drop off point. The complainant had mistakenly attempted to turn where he should not have and the officer shouted and verbally berated him. The complainant apologized and the officer continued to shout and verbally berate him. The complainant even sought the officer out later and apologized, the officer replied "You don't have to apologize, we understand that everyone can't keep their head after a Chiefs game."	Resolved Without Investigation	Mediation - Successful	10/18/2023
9/26/2023	Complainant states he was involved in a hit and run accident; however, the investigative element closed the case even though the complainant told the detective and his sergeant he wanted to prosecute after the hit and run driver was identified. The complainant has left messages for the detective's sergeant to call him back; however, he has not received any call back.	Not Sustained	Closed	12/5/2023

9/26/2023	Complainant states he does not understand why officers are continually dispatched out when his neighbor calls on him and the officers never arrest him.	Resolved Without Investigation	Conciliation - Successful	9/29/2023
9/27/2023	Complainant states the officer ignored his disability and made him feel confused and frustrated. He informed the officer he was legally deaf and his ability to lip read was impaired by the officer's flashlight.	Resolved Without Investigation	Mediation - Unsuccessful	12/19/2023
9/27/2023	Complainant states she was sexually assaulted.	Closed	Outside Jurisdiction	9/29/2023
9/28/2023	Complainant states she did not get all of her property back after the officers arrested her.	Closed	No Violation of Policy/Procedure	10/12/2023
9/28/2023	Complainant states the officer took her pink Taser and black carrying case but never returned it to her or recovered it for safekeeping.	Closed	No Violation of Policy/Procedure	10/20/2023
9/29/2023	Complainant states she was brutalized by the police.	Closed	No Violation of Policy/Procedure	10/3/2023
9/29/2023	Complainant states the officer is using police equipment to pull messages and content from her social media off her phone. The officer has brandished his duty weapon around her and continually uses his position as a way to intimidate her.	Closed	Department Miscellaneous Investigation	10/26/2023
9/29/2023	Complainant is asking to have a ticket issued by one of the City of Kansas City's parking enforcers dismissed.	Closed	Outside Jurisdiction	10/3/2023
9/29/2023	Complainant states she has not received her SSI direct deposit since 1997.	Closed	Outside Jurisdiction	10/3/2023
10/3/2023	Complainant states the officer was directing traffic and she misunderstood his direction. She said he was rude and threatening to her and yelled "what are you stupid driving into oncoming traffic."	Resolved Without Investigation	Mediation - Successful	10/27/2023
10/3/2023	The complainants state their vehicle was stolen and when it was recovered by the KCPD, it contained a lot of stolen property from other crimes. The complainants voluntarily turned over their vehicle to the police department so the department could get evidence to investigate crimes., but they received a bill for storage fees.	Not Sustained	Closed	12/5/2023
10/4/2023	Complainant states the rude law enforcement forced him off the VA premises.	Closed	Closed	10/5/2023
10/4/2023	Complainant states her son was beaten by officer while his was in the custody of the Jackson County Jail.	Closed	Outside Jurisdiction	10/4/2023
10/5/2023	Complainant states the officer sped down his street in a dark blue Ford pickup with a Tommy lift. When the complainant through his hand up in frustration, the officer hit his breaks, turned on the emergency lights, backed up to him, and asked "What the hell is your problem? Mind your own damn business."	Exonerated	Closed	12/18/2023

10/6/2023	Complainant states 4 to 5 officers tackled him for no reason and put him in handcuffs. Then the officers said they would drive him home if he did not sue the police department.	Exonerated	Closed	12/18/2023
10/8/2023	Complainant states the officer who took his accident report was rude to him and appeared to be friends with the other driver and who he lived with. He alleges the officer gave the other driver preferential treatment.	Sustained	Closed	2/29/2024
10/9/2023	Complainant states when he contacted a detective regarding a matter, he lacked professionalism as the detective did not want to talk to him over the telephone but wanted to discuss the matter in person. In addition, a vehicle that was parked in front of his house was towed and when the owner called the detective about it, the detective lied to her.	Closed	No Violation of Policy/Procedure	10/25/2023
10/11/2023	The complainant states his ex-wife obtains tag numbers of cars parked at his residence and provides them to an officer, who in turn provides his ex-wife information about who the cars are registered to.	Sustained	Closed	3/27/2024
10/11/2023	Complainant states members of the police department have been trying to intimidate him due to the fact he is part of an on-going litigation against the Mayor of Kansas City, MO.	Not Sustained	Closed	1/3/2024
10/12/2023	Complainant states she was never notified by the police about her daughter's fatality accident.	Resolved Without Investigation	Conciliation - Successful	10/24/2023
10/13/2023	Complainant states a member of the police department has been assisting individuals who have been stalking her by helping them hack into her home internet, cell phone, and business internet. She also believes other officers are stalking her.	Closed	Closed	10/31/2023
10/14/2023	Complainant states he called the Higginsville Police Department to request a welfare check on a friend; however, he was hung up on several times and the Higginsville Police Department sent the local police to his house stating he was harassing the police employee.	Closed	Outside Jurisdiction	10/17/2023
10/15/2023	Complainant states he said he wants to prosecute the person who stole his car and he has provided the police department the suspect's address, a picture of the house and garage his vehicle was stored in, but nothing is being done.	Closed	Closed	11/7/2023
10/16/2023	Complainant states his hands were up in the air and he posed no threat, but the officers grabbed his arm, there was a scuffle, and he was arrested.	Not Sustained	Closed	1/3/2024

10/20/2023	Complainant states he was arrested and booked at Metro Patrol and the officer snatched his glasses off his face but never returned them to him or put them in his property.	Resolved Without Investigation	Conciliation - Successful	11/29/2023
10/20/2023	Complainant states the department members refused to help with an Ex-Parte Order.	Non Cooperation	Closed	12/1/2023
10/20/2023	Complainant states her son was beaten by KCMO police officers.	Closed	No Violation of Policy/Procedure	12/22/2023
10/20/2023	Complainant is alleging he is suffering financial crimes by people not associated with the KCPD.	Closed	Outside Jurisdiction	10/24/2023
10/24/2023	Complainant states officers rushed into her home, handcuffed her and searched her furniture stating she violated a restraining order when there was no restraining order.	Exonerated	Closed	1/10/2024
10/24/2023	Complainant states there is a conspiracy to deprive him of lawful use of the highway; fraud duties of reading citizen's license plates on private property; and racketeering illegal use of a patrol car.			
10/24/2023	Complainant states the desk clerk and Sergeant would not assist her in taking an accident report. She further stated the desk clerk was rude.	Not Sustained	Closed	1/3/2024
10/26/2023	Complainant states she was involved in an accident, and she advised the officer that the other driver smelled of alcohol. She says no breath analysis was done and the officer allowed the other driver to drive off.	Exonerated	Closed	1/5/2024
10/26/2023	Complainant states an Independence police officer arrested him in Independence, MO and unnecessarily searched his bag and his person. He believes this officer has arrested him before over the past several years dating back to 2002.	Closed	Outside Jurisdiction	10/26/2023
10/27/2023	Complainant states when he arrived to pick up a ride-share there were officers already on site. When the complainant refused service to the prospective ride-share, the prospective ride-share pulled a gun on him. He informed the officers on site, but they did not do anything about it.	Not Sustained	Closed	1/23/2024
10/28/2023	Complainant states the officer used excessive force on her even though she was not resisting or pulling away. The officer was unprofessional and forced her to leave hundreds of dollars' worth of her belongings behind.	Non Cooperation	Closed	12/4/2023
10/29/2023	Complainants state an officer forcefully chest bumped one of the complainants and then grabbed his left arm twisting it behind his back. Another officer grabbed this complainant from the right side and a third officer choked him from behind. Complainant believes the	Not Sustained	Closed	1/23/2024

	officers' forceful abuse of power was motivated by their belief he was formerly a suspect of car theft ring.			
10/30/2023	Complainant states he is being harassed by the police and family.	Closed	Closed	10/30/2023
10/30/2023	Complainant states the officer was unnecessarily rough with her causing her to fall and sprain her ankle while being 9 months pregnant.	Closed	Outside Jurisdiction	10/30/2023
10/31/2023	Complainant states officers pointed their spotlights in an unsafe manner to make him stop his motorcycle. After issuing the complainant a ticket, the officer told him he need to properly mount his license plate, or he would tow his motorcycle. When the complainant told the officer he was going to file a complaint, the officer snarky response was, "Go ahead, add it to the list of complaints that every officer has."			
11/1/2023	Complainant states all the workers, and the supervisor never fed her or let her go to the bathroom, kicked her and called her names.	Non Cooperation	Closed	12/8/2023
11/2/2023	Complainant states he ran up to the officer's car needing help; however, the officer deliberately drove off as he was knocking on his back window, ran over his foot and kept driving.	Closed	No Violation of Policy/Procedure	11/3/2023
11/2/2023	Complainant states a vehicle with illegal plates was parked on a street. A parking control officer was dispatched and allowed the driver to drive away with little or no enforcement action taken.	Resolved Without Investigation	Conciliation - Noncooperative	12/6/2023
11/3/2023	Complainant states she was attending a class at the Downtown Library online, when the class was disrupted by protesters. She called 9-1-1 to report the disturbance and was told a car would be sent to check out the situation. When she called back to follow up on the situation, she was told no officers were sent to the scene like she requested.	Resolved Without Investigation	Conciliation - Successful	12/1/2023
11/8/2023	Complainant states officers harassed her.	Non Cooperation	Closed	1/24/2024
11/9/2023	Complainants state they were racially profiled, illegally searched, illegally detained and want to be reimbursed for damages to their vehicle and property, counseling sessions, etc.	Closed	Outside Jurisdiction	11/9/2023
11/10/2023	Complainant states when she called about her assault case, the detective told her it was past the statute of limitations and was told to file a complaint against the detective but would not provide the detective's name. The complainant called again, spoke to a different detective who was sarcastic about her filing a complaint and in a joking, manner said, "I might need to file a complaint one day."	Resolved Without Investigation	Conciliation - Successful	12/19/2023

11/11/2023	Complainant states a teacher has been harassing him by using a mean tone with him.	Closed	Outside Jurisdiction	11/20/2023
11/12/2023	Complainant states she called the police regarding previous trespassers, but the officers did not go to the right address and spoke to someone who had nothing to do with it.	Withdrawn	Closed	11/20/2023
11/12/2023	Complainant states an ex-department member forged her name on an IRS check and when she tried to file a police report at one of the stations, no one would take a report.	Resolved Without Investigation	Conciliation - Noncooperative	12/19/2023
11/13/2023	Complainant states officers pulled him over for improper tags and was asked for license and registration. Officers mentioned his window tint was at an illegal 3%, but did not produce or have a tint reader for evidence. He states he was nervous and fearful for his life, and states he was wrongfully arrested and robbed by the two officers.	Exonerated	Closed	1/10/2024
11/14/2023	Complainant states her vehicle is not abandoned and there is a car parked in front of her vehicle with no front plates.	Resolved Without Investigation	Conciliation - Noncooperative	12/5/2023
11/14/2023	Complainant states the Police Headquarters building is owned by the public yet has no public restrooms.	Closed	No Violation of Policy/Procedure	11/20/2023
11/14/2023	Complainant states officers lied under oath about a statute.	Closed	No Violation of Policy/Procedure	11/20/2023
11/14/2023	Complainant states an officer lied under oath about how a car can be parked.	Closed	No Violation of Policy/Procedure	11/20/2023
11/14/2023	Complainant states he saw two officers illegally catching people for speeding.	Closed	Third Party Complainant	11/20/2023
11/15/2023	Complainant states while at the scene, the officer yelled out confidential information and harassed her by asking her if she had taken her medication. When she responded to the police station, the officer ignored her and said he did not care.	Exonerated	Closed	1/30/2024
11/17/2023	Complainant feels the detective handling her case brushed off her concerns and she was not taken seriously.	Resolved Without Investigation	Conciliation - Successful	12/19/2023
11/20/2023	Complainant states both officers used excessive force when detaining her.	Exonerated	Closed	2/2/2024
11/21/2023	Complainant states the detective handling her sister's case is withholding pertinent information, has provided inaccurate statements and is becoming retaliatory towards the family because a family member will not cooperate.	Resolved Without Investigation	Conciliation - Successful	1/4/2024

11/23/2023	Complainants state the officer followed them for 20 miles on I-435 all the way to Bannister Rd.	Non Cooperation	Closed	12/8/2023
11/28/2023	Complainants state they were in an accident and called to have an officer respond because they felt extremely unsafe because how the other driver was acting. When they were told an officer would not be sent, they asked to remain on the line while they confirmed the other driver's insurance information but was told they could not remain on the line.	Resolved Without Investigation	Conciliation - Successful	1/4/2024
11/28/2023	Complainant states she was bullied and abused by an officer over 60 years ago.	Closed	Past 180 Day Filing	11/29/2023
11/30/2023	Complainants states he was in a motorcycle accident and the officers told him he ran from them but he did not. He says the officers "whooped" him stating he would never run again and he ended up in the hospital. He also alleges officers did not take an accident report.	Exonerated	Closed	2/14/2024
12/1/2023	Complainant states she continually hears police officers' voices.	Closed	Past 180 Day Filing	12/5/2023
12/7/2023	Complainant states he was blocked of his constitutional right to travel and as a result was subject to excessive force and racial profiling.	Closed	Past 180 Day Filing	12/8/2023
12/7/2023	Complainants states the officer(s) went to the wrong location and no one contacted him to verify the location; therefore, no one investigated the incident he called about.	Resolved Without Investigation	Conciliation - Successful	12/13/2023
12/8/2023	Complainant states when the officer searched her, he used excessive force and touched her breast.	Non Cooperation	Closed	1/5/2024
12/9/2023	Complainants state they were just defending themselves and expected their offender to be arrested and not just given a summons with a court appearance.	Closed	Outside Jurisdiction	12/11/2023
12/12/2023	Complainant states she and her son were in an accident and were shaken up. She claims the officer just rolled down his window and did not take the time to ensure she was okay or her car was drivable before driving off.	Resolved Without Investigation	Conciliation - Successful	1/23/2024
12/12/2023	Complainant states her camper was towed after 20 minutes. An officer told her she should have gotten a warning before it was towed. She also has legal tags for it.	Resolved Without Investigation	Conciliation - Successful	12/28/2023
12/13/2023	Complainant states the officer yelled at her for no reason and made her pull over in the middle of a busy intersection.	Closed	No Violation of Policy/Procedure	12/22/2023
12/13/2023	Complainants state the officer acted aggressively and accusatory towards them when they were attempting to pick up their child from the ex-spouse.			

12/13/2023	Complainant states the officer arrested him on "hearsay" and wrote a "slander" statement on the report.	Closed	Past 180 Day Filing	12/18/2023
12/14/2023	Complainants states his neighbor has continually harassed his family and wants him to stop.	Closed	Outside Jurisdiction	12/18/2023
12/14/2023	Complainant states the male officer who came to her door was aggressive and rude. The complainant lives in Gladstone, MO.	Closed	Outside Jurisdiction	12/18/2023
12/14/2023	Complainant states her daughter was assaulted at school by one of the school's staff and she wants a police report taken and charges filed.	Closed	Outside Jurisdiction	12/18/2023
12/14/2023	Complainant states he believes officers have been following him around for several months and are using a tracking device on him.	Closed	No Violation of Policy/Procedure	12/18/2023
12/18/2023	Complainant states the officer has a pattern of treating her with discrimination and disrespect. Complaint is against a Parkville, MO police officer.	Closed	Outside Jurisdiction	12/19/2023
12/18/2023	Complainant states she has been burglarized several times and has called several times for an update; however, no one has called her back.	Resolved Without Investigation	Conciliation - Successful	1/23/2024
12/18/2023	Complainant states officers were called to her apartment due to her ex-boyfriend damaging her front door so badly that she was unable to open the door. She states the officers did not ask any questions of her or her neighbors nor take any information for a report, and feels the officers had no concern for what happen or the safety of her and her neighbors.	Not Sustained	Closed	2/27/2024
12/19/2023	Complainants state they called 9-1-1 due to a medical emergency; however, officers showed up instead. After exchanging expletives, the officers left but medical personnel never arrived so the complainants called 9-1-1 again requesting paramedics; however, the officers showed up again. The paramedics finally arrived but officers told them they were not needed and could leave.	Non Cooperation	Closed	1/19/2024
12/19/2023	Complainants state it is a felony to photograph/record a person in the bathroom/changing room without consent with the intent to invade the person's privacy.	Closed	Outside Jurisdiction	12/20/2023
12/20/2023	Complainant states the officers had no suspicion or justification to pull him over and alleges he was singled out and followed.	Exonerated	Closed	2/27/2024
12/21/2023	Complainant states when the officers detained his girlfriend, one of them was extremely rude and had mannerisms that were unbecoming of a police officer. The officer said, "well with you having a kid, you'll be lucky to be out by Christmas."	Resolved Without Investigation	Conciliation - Successful	1/17/2024

12/25/2023	Complainant alleges search warrant was not executed properly and she and her roommates had their 4th Amendment rights violated.	Closed	Past 180 Day Filing	1/2/2024
12/26/2023	Complainants states the first time she called 9-1-1, the dispatcher was rude and sarcastic.	Closed	Outside Jurisdiction	12/27/2023
12/27/2023	Complainant states the officers harasses him by saying he is texting 911 even though he is not.	Non Cooperation	Closed	1/24/2024
12/27/2023	Complainants state the officer was present during a fight and did not proceed to stop it or do anything.	Non Cooperation	Closed	2/5/2024
12/29/2023	Complainant states the officer has been lying about his military service since July of 2012.	Closed	Outside Jurisdiction	1/2/2024

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